# ACCREDITATION COUNCIL FOR PHARMACY EDUCATION CONTINUING PHARMACY EDUCATION (CPE) PROVIDER ACCREDITATION PROGRAM



COMPREHENSIVE REVIEW FOR CPE ACCREDITATION STANDARDS:
SELF-ASSESSMENT REPORT

### **Overview for the Preparation of the Self-Assessment Report**

The Accreditation Council for Pharmacy Education (ACPE) is the national agency for accreditation of professional degree programs in pharmacy and providers of continuing pharmacy education. Accreditation is the public recognition afforded a professional degree program in pharmacy or a provider of continuing pharmacy education that are judged to meet standards through initial and subsequent periodic evaluations. The ACPE accreditation process for providers of continuing pharmacy education is designed to assure pharmacists, boards of pharmacy and others, of the quality of continuing education programs.

ACPE conducts its business in English. All correspondence and conversation with ACPE, including monitoring reports, must be in English. If any portion of the provider's continuing education program is conducted in a language other than English, the provider must submit a copy of the original non-English materials appropriately labeled with an English translation.

ACPE requests that Providers of Continuing Pharmacy Education (CPE) assess their activities, compliance with quality standards, and potential for improvement as part of the Comprehensive Review for Continued Accreditation process. The comprehensive review includes the self-assessment report, in-depth review of selected educational CPE activities, and external/peer review.

This self-assessment is intended to be a tool to stimulate your organization's growth as a provider. It is an opportunity to identify what you are doing well and strengthen areas of need. This document will assist you in preparing your Self-Assessment Report, so please use it to help describe your organization's structure and activities and to select appropriate supporting documentation. We encourage you to draw upon the perspectives of all those involved in your organization's continuing pharmacy education program and suggest that you consider forming a committee to initiate, organize, and manage the self-assessment and report writing. Although the continuing education administrator's participation in the self-assessment process is essential, it is not necessary that this individual chair a Self-Assessment Report committee. However, we do not recommend giving outside consultants' responsibility for leading the self-assessment or writing the report, because self-assessment and introspection by members of your own staff are central to long term improvement of a Provider's activities. ACPE's staff will be happy to assist you if you have any questions about preparing your report or need clarification about the standards.

Once the Self-Assessment Report is received, ACPE staff, an ACPE CPE Commissioner, and an external reviewer will evaluate it. A conference call will be scheduled. The conference call will allow for dialogue between reviewers and the provider, clarification of information found in the self-assessment report, and discussion of the strengths and challenges of the provider's CPE program.

The conference call will be staffed by two reviewers (one external field reviewer and one CPE Commission member) and a staff member will serve as the facilitator. The purpose of the conference call is to discuss your comprehensive report as a team; whereby clarifying any details, alleviating any inconsistencies, and offering an opportunity to submit any missing documentation within a week following the call and before decisions are made on accreditation terms. Providers may also encourage other staff members to join the call as well. ACPE will notify providers with a specified time and information for the conference call.

In order to facilitate the scheduling of these required conference calls, ACPE will utilize an online scheduling tool. The online scheduling tool is very easy to use and will require only a few minutes to note availability. Providers will be instructed to identify their availability for conference calls so that ACPE staff can assemble a review team. Although we recognize that unavoidable circumstances may present themselves, please make every effort to maintain your selected availability as it may not be possible to reschedule the conference call. Shortly after the call,

providers will receive an evaluation survey in an effort to gain comments and feedback on the conference call.

Following review and a conference call, the CPE Commission will propose accreditation actions to the ACPE Board of Directors for final approval at its regular Board meetings (held in January and June of each year). You will receive the result of this action in the form of an Action and Recommendations document soon thereafter.

### **Guidelines for CPE Provider Comprehensive Reviews**

The purpose of CPE comprehensive review conference is to validate the findings in the provider's self-assessment report and to give the provider the opportunity to answer questions and clarify issues that are unclear to the reviewers. The review team is made up of an ACPE Commissioner, a field reviewer, and an ACPE staff member. The process is divided into three stages, which should take no more than two hours and fifteen minutes. Recording, transcribing, or utilizing artificial intelligence (AI) during conference calls is prohibited.

The process is divided into three stages as follows:

### Team Conference (60 minutes)

- Team members join the review, identifying themselves upon entering the session.
- Engage in discussion of the review team's findings of the provider's self-assessment report, identifying strengths and areas needing improvement.
- Determine clarification questions to ask of the provider and assign to team members.

Provider Conference (60 minutes – In extenuating circumstance, the team may extend the review or reschedule a follow-up call with the provider.)

- ACPE Staff: Describe the timeframe, purpose, and ground rules for the discussion.
- ACPE Staff: Identify the participants and facilitate introductions.
- ACPE Staff: Ask the provider to give an overview of major changes in the organization along with strengths and areas needing improvement.
- Review Team: Ask clarifying questions, providing guidance as appropriate.
- ACPE Staff: Ask if provider has any questions for the review team.
- ACPE Staff: Describe any follow-up actions or documents that the provider may submit for consideration for the Commission's review.
- ACPE Staff: Describe the next steps in the review process
- Provider disconnects from the session.

### Team Report (15 minutes)

- Discuss the review and handling of any follow-up information to be submitted by the provider.
- Staff drives consensus to complete the CPE Rubric with specific written comments on the following areas:
  - Gains made since the last comprehensive evaluation
  - A summary of areas deemed as noteworthy
  - Detailed comments on areas needing improvement or additional documentation
- Discuss any other issues or comments.
- Disconnect from the session.

### Instructions for Preparation and Submission of the Self-Assessment Report

After receiving feedback from providers regarding difficulties in formatting their electronic submissions in one PDF format, ACPE has now transitioned to an electronic report submission tool for you! All providers will submit their Self-Assessment report via ACPE's new online platform, CESARS: Continuing Education Self-Assessment Report System!

Login information will be provided by ACPE at least two months in advance. Providers can prepare their report in a word document and can copy and paste the information into the platform once access is granted. Additional formatting can be done using the editor in the platform.

### ACPE Guidelines for Continuing-Education Providers Preparing Electronic Self-Assessment Documents

Preparing for evaluation for purposes of accreditation requires the submission of an in-depth and broadly-based self-assessment report. ACPE staff has drafted the following guidelines to assist a continuing education provider in preparing and submitting their report for the CESARS (Continuing Education Self-Assessment Report System) platform.

### **CESARS Tips**

• Only upload each document once. If the document is appropriate elsewhere, the provider can refer to the specific document by its name. (Or- the provider can choose that document in the dropdown box in **evidence**.)

### The Narrative

- The easiest way to format the narrative is to copy and paste it from a word document and into the platform. Additional formatting can be done using the editor in the platform.
- Graphics and tables can be included in the narrative sections using copy and paste.

#### Attachments/Evidence

- The provider is encouraged to limit the file size of attachments to no more than 80MB. In order to
  minimize the length and size of the report while providing the necessary documentation, providers
  should place evidence in one section of the report (rather than multiple sections) with accurate crossreferencing.
- The number of pages within attachments should not exceed 500 pages total.
- The provider is encouraged to use .doc, and .pdf, and minimize the amount of large graphic files (e.g., JPEG, PNG, GIF) in attachments to help contain the size of the report.
- PowerPoint slides can be six-slides per page, as long as they are still visible, and printed in PDF format. Please do not submit PowerPoint files.
- Reference any additional documents added in the narrative.

ACPE staff will be happy to receive comments or answer questions about these guidelines or other issues. Please contact our office at (312) 664-3575 or by email at ceinfo@acpe-accredit.org.

CPE Standards: Self-Assessment Report Version 12 – Effective July 1, 2023



### SELF-ASSESSMENT REPORT: CHECKLIST

Please ensure all items are within the CESARS report before submission.

Participated in Self-Assessment Report Preparation Webinar
Completed Provider Summary Sheet
Signed Provider Attestations for Policy and Procedure Monitoring
Completed Evaluation Form (Rubric) - the Provider's self-rating of each criterion
Included Supplemental Narratives
Included Supporting Documentation
Utilized 2-3 CPE Activities selected by ACPE as the basis of the Report
Additional CPE Activities selected by the Provider (optional)
Electronic submission of the Provider's Report as instructed by ACPE

Per ACPE Administrative Warning policy, failure of a provider to submit a complete Self-Assessment Report will result in written notification whereby the provider will be given 2 weeks to fulfill all outstanding requirements, after which time continued failure to comply will result in the imposition of Administrative Warning and subsequent Board action.



### SELF-ASSESSMENT REPORT: PROVIDER SUMMARY SHEET

### Questions that will appear in the CESARS platform.

1.	How long have you	been the Continuing Pharmacy Educ	How long have you been the Continuing Pharmacy Education (CPE) Administrator?		
	<1 yea	r OR (number of years			
2.	When did you last	attend a CPE Administrator Workshop	o?		
3.	Do you conduct CF	E activities for (select one):			
	Pharm	acists only			
	Pharm	acy technicians only			
	Both p	narmacists and pharmacy technicians	3		
4.	Which activity type	s do you conduct? (select all that app	ly)		
	Knowl	edge-based (K)			
	Applic	ation-based (A)			
	Certific	ate Programs			
5.	Do you plan and co	nduct continuing education activities	for an interprofessional audience (e.g.,		
	pharmacists, physi	cians, nurses, other)? (select one)			
	Yes				
	No, but plan to within the next 1 – 3 years				
	No, and do not plan to within the next 1 – 3 years				
			CPE program, including background of the page in length (12-point font, single-spaced).		
PIE	ease indicate the C	PE activities selected by ACPE:			
	niversal Activity lumber (UAN)	Title	Activity Type (K, A, Certificate)		
Ple	ease indicate any <u>a</u>	dditional activities included as sele	ected by the Provider (optional)		
	niversal Activity lumber (UAN)	Title	Activity Type (K, A, Certificate)		



# GENERAL STANDARDS FOR ACPE-ACCREDITED PROVIDERS OF CONTINUING PHARMACY EDUCATION (CPE)

# SELF-ASSESSMENT REPORT – EVALUATION FORM (RUBRIC) <u>GUIDELINES</u>

The following document is the evaluation form (rubric) for the policies and procedures attestation, four Sections and eleven Standards of the *ACPE Standards for Continuing Pharmacy Education*, global assessment, and evaluation summary. This rubric will be embedded within the CESARS platform for completion.

For each component of the report, you should assess your CPE program and selected activities by the following:

- A. Include a narrative response with enough detailed information for reviewers to accurately assess your rubric ratings and supporting documentation.
- B. Respond to EVERY item ensuring that each criterion in the rubric evaluation grid is addressed. If you believe that an item does not apply to your organization, please explain. For each criterion, the provider is to indicate its self-assessment rating by marking the corresponding checkbox:
  - Meets Criterion: The provider has achieved all the elements required by the criterion.
  - Noteworthy Finding: The provider has exceeded the requirements of the criterion.
    The provider shows a commitment to continuous quality improvement. It is honest
    about its areas of strength and weakness and presents viable plans in areas where
    it may need improvement. The provider is making a documented effort to cultivate
    an environment of research, information sharing and innovation.
  - Needs Improvement: The provider has not achieved all the elements required by the criterion.
  - Additional Documents Required: There is inadequate information in the narrative or documentation to assess whether the provider meets the criterion. For example, the provider's discussion is absent, or incomplete or requested supporting documents are missing.
  - N/A Not Applicable....: This section of the criterion does not apply.

Please note that "Meets Criterion" appears before "Noteworthy Finding," on the forms, because the core requirements of each criterion must be met before a criterion should be considered as noteworthy.

- C. Carefully review the items in parentheses in the 'Criterion and Evidence' sections of the rubric (shaded columns on the left) to identify required supporting materials.
- D. Please add your documentation as an attachment in the CESARS platform. Your documentation is the basis for ACPE's evaluation and should correspond to each of the rubric items. In the event that documentation is not available, please provide an explanation. If you are asked to provide documentation that is included in an earlier section, state which document attachment you are referring to (do not upload the document more than once per report). Feel free to include documentation beyond that requested if it adds to the understanding of your efforts.

Refer to your specific ACPE comprehensive review notification letter for selected CPE activities, timelines, and submission requirements for your report. For further questions or clarification, please contact the ACPE office at (312) 664-3575 or by email at <a href="mailto:ceinfo@acpe-accredit.org">ceinfo@acpe-accredit.org</a>.



### Self-Assessment Report: Supporting Documentation

### Summary of evidence to be submitted for CPE Standards

(Evidence and documentation should be placed in the report with accurate cross-referencing if used in other standards. Please only upload each document once per report.

### Standard 1: Achievement of Mission and Goals of the CPE Program

- CPE mission and goals/strategic plan
- Assessment plan to evaluate achievement of mission and goals
- Data collection and analysis to document achievement of mission and goals

### **Standard 2: Gap Analysis**

- Description and evidence of gaps identified for pharmacists and/or pharmacy technicians
- Description and evidence of educational need(s) that cause the identified gap(s) for pharmacists and/or pharmacy technicians
- Evidence of how objectives are developed to address the identified educational need for pharmacists and/or pharmacy technicians

### Standard 3: Continuing Pharmacy Education Activities <u>and</u> Standard 4: CPE Activity Objectives

- Policy and procedure or description of the process used to assign activity type designators to meet the educational needs of pharmacists and/or pharmacy technicians
- Activity announcement for selected CPE activities
- Syllabus or description of how certificate programs are designed to meet the listed requirements, if applicable

### Standard 5: Standards for Integrity and Independence

#### 5.1 - Ensure Content is Valid

Process and evidence for ensuring content is fair, balanced, and evidence-based

### 5.2 - Prevent Commercial Bias and Marketing in Accredited Continuing Education

Process and evidence for ensuring CE protects learners from commercial bias and marketing

#### 5.3 - Identify, Mitigate, and Disclose Relevant Financial Relationships

- Evidence of identification of relevant financial relationships
- Evidence of mitigation of relevant financial relationships
- Evidence of disclosure to learners of relevant financial relationships

### 5.4 - Manage Commercial Support Appropriately

- Evidence of decision-making and disbursement of commercial support
- Grant agreements for requested commercially supported activities
- Evidence of receipt and expenditure of commercial support, e.g., income/expense statements
- Evidence of disclosure to learners of sources of commercial support

### 5.5 - Manage Ancillary Activities Offered in Conjunction with Accredited Continuing Education

Evidence of separation of marketing from accredited continuing education

### Standard 6: Faculty

- Description of the process for selecting faculty
- Evidence of verbal and written faculty guidance documents

### **Standard 7: Teaching and Learning Methods**

- Description of techniques to foster active participation of learners along with evidence of active learning methods for selected CPE activities
- Evidence of how objectives are addressed by active learning

#### **Standard 8: Educational Materials**

Educational materials from selected CPE activities

### Standard 9: Assessment of Learning

- Description and evidence of how learners are able to assess achievement of learned content including participant results
- Description of how learning assessments are documented for credit
- Evidence of how objectives are covered by a learning assessment

### Standard 10: Assessment Feedback

 Description and evidence of how feedback is provided to learners in an appropriate, timely, and constructive manner

### Standard 11: Evaluation of CPE Activity

- Description of activity evaluation process with evaluations from selected CPE activities
- Activity evaluation summary data separated by profession
- Description and evidence of how feedback from activity evaluations is used to improve the overall CPE program
- Evidence of process for monitoring of promotion, marketing, and commercial bias

### Policy and Procedure Monitoring Provider Attestation

CE Administrators will attest to each statement in the CESARS program.

### ACPE Policies and Procedures\* Section V – CPE Operations Policies and Procedures

Attestation Statement: As the Continuing Pharmacy Education (CPE) Administrator on record with ACPE, on behalf of our organization, I attest that we implement and follow the most current ACPE Continuing Pharmacy Education Provider Accreditation Program Policies and Procedures Manual: A Guide for ACPE-accredited Providers We understand that our organization must have a policies and procedures manual defining the organization's processes to implement the policies and procedures and CPE Standards. We acknowledge that ACPE may request to review and evaluate the entire manual or specific sections at any time, as part of the evaluation process, or as a component of a subsequent monitoring report.

Additionally, as the CPE Administrator, I attest that our organization's process for awarding CPE credit is through the online submission of activity and participant information via CPE Monitor®.

The following list identifies the selected policies and procedures that relate to operational requirements for CPE activities (Section V).

Policies & Procedures – Section V		Meets Criterion	Needs Improvement
1.0	CPE Administrator 1a. Responsibilities 1b. Administrative Change	The CPE Administrator and, where utilized, other professional staff supplied evidence of continuing professional development (CPD) as it relates to the competencies of CE professionals.	The provider has no documentation of the CPE Administrator's or other professional staff's continuing professional development (CPD).  Needs Improvement
		Meets □	or Additional Docs Required
3.0	CPE Activities  2a. Knowledge-based (K)  2b. Application-based (A)  2c. Certificate Program (previously named Practice-based) (CP)  Joint Providership	Meets requirements per attestation statement unless Needs Improvement column is checked.	Needs Improvement □ or Additional Docs Required □  Needs Improvement □ or Additional Docs Required □
4.0	CPE Activity Announcement Literature** 4a. Activity Announcement Materials 4b. Multiday conference brochures	All of the selected activity announcements contain all required elements as measured by the Monitoring of Activity Announcements checklist.  Or, at least one recent activity announcements contained all required elements as measured by the activity announcement checklist.	Every selected activity announcement is missing at least one required element as measured by the activity announcement checklist.
		Meets for All □ or Meets for at Least One □	Needs Improvement ☐ or Additional Docs Required ☐

Polic	cies & Procedures – Section V	Meets Criterion	Needs Improvement
5.0 6.0	Continuing Education Credit 5a. Live CPE activities 5b. Home study CPE activities 5c. Partial credit  Recordkeeping		Needs Improvement □ or Additional Docs Required □  Needs Improvement □
7.0	Awarding CPE Credit 7a. Technical Specifications Guide 7b. Statements of Credit for Other Health Care Professionals 7c. Administrative Warning 7d. Awarding Late Credit		or Additional Docs Required   Needs Improvement  or Additional Docs Required
8.0	Financial Resources	Meets requirements per attestation statement unless	Needs Improvement □ or Additional Docs Required □
9.0	Provider Web Tool 9a. Change in Administrator 9b. Accreditation Certificate 9c. Activity Description Forms (ADF) 9d. Universal Activity Numbers (UAN) 9e. Late Activity Description Form	Needs Improvement column is checked.	Needs Improvement □ or Additional Docs Required □
10.0	Fees		Needs Improvement ☐ or Additional Docs Required ☐
11.0	Organization Name Change or Merger		Needs Improvement □ or Additional Docs Required □
12.0	Substantive Change Policy		Needs Improvement ☐ or Additional Docs Required ☐

<sup>\*\*</sup>Additional Materials: please see the following pages for directions and requirements for P&P 4.0.

<sup>\*</sup>Terminology: This document will use the phrase 'pharmacists and technicians' as the recipients for CPE activities. Please note that it is acceptable for some providers to design CPE activities for pharmacists only; to design CPE activities for pharmacy technicians only; and, for some providers to design CPE activities for both pharmacists and pharmacy technicians.

### ACPE Standards for Integrity and Independence - Policies and Procedures

**Attestation Statement:** As the Continuing Pharmacy Education (CPE) Administrator on record with ACPE, on behalf of our organization, I attest that we implement and follow the most current Standards for Integrity and Independence. We understand that our organization must have policies and procedures defining the organization's processes to implement the Standards for Integrity and Independence. We acknowledge that ACPE may request to review and evaluate the policies and procedures at any time, as part of the evaluation process, or as a component of a subsequent monitoring report.

The following list identifies the policies and procedures that relate to the requirements for the Standards for Integrity and Independence.

Stan	dards for Integrity and Independence	Meets Criterion	Needs Improvement
5.1	Ensure Content is Valid		Needs Improvement □ or Additional Docs Required □
5.2	Prevent Commercial Bias and Marketing in Accredited Continuing Education	Meets requirements per attestation statement unless	Needs Improvement □ or Additional Docs Required □
5.3	Identify, Mitigate, and Disclose Relevant Financial Relationships 5.3 (1-3) – Identify Relevant Financial Relationships 5.3 (4) – Mitigate Relevant Financial Relationships 5.3 (5) – Disclose Relevant Financial Relationships to Learners	Needs Improvement column is checked.	Needs Improvement □ or Additional Docs Required □
5.4	Manage Commercial Support Appropriately 5.4 (1) - Decision-Making and Disbursement 5.4 (2) - Agreement 5.4 (3) - Accountability 5.4 (4) - Disclosure to Learners	Policies and procedures address all aspects of appropriate use of commercial support.  Meets  We <b>Do Not</b> accept commercial support for any directly or jointly provided CPE activities	Needs Improvement □ or Additional Docs Required □
5.5	Manage Ancillary Activities Offered in Conjunction with Accredited Continuing Education	Meets requirements per attestation statement unless Needs Improvement column is checked.	Needs Improvement □ or Additional Docs Required □

If the rating is Needs Improvements a rationale will be required.

### Policy and Procedure 4.0 - Monitoring Activity Announcements Checklist

In the CESARS platform each provider will (1) please indicate in the grid if the required items are included on the activity announcement along with any additional explanatory comments (if needed) **AND** (2) physically identify and label each of the items on the submitted activity announcements.

Ac	tivity Announcements Required Items	CPE Activity A	CPE Activity B	CPE Activity C
	Objectives: verbs must elicit or describe observable or	_	_	_
	measurable behaviors on the part of participants. (Avoid			
	"understand," "learn," etc.) *			
B.	Type of activity, i.e., knowledge, application, certificate program*			
C.	Target audience(s) that may best benefit from participation in			
	the activity			
D.	Faculty member(s) name, degree, and title/position*			
E.	Fees for the activity			
F.	Schedule of the educational activities			
G.	The amount of CPE credit, specified in contact hours or CEUs			
Н.	The official ACPE logo, used in conjunction with the statement identifying the accredited provider sponsoring the activity:			
	"The [name of accredited provider] is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education."			
	(Optional: listing the ACPE-accredited or non-accredited cosponsor - if applicable)			
I.	The ACPE Universal Activity Number assigned to the activity with the appropriate target audience designation ('P' and/or 'T') in the activity UAN			
J.	A full description of all requirements established by the provider for successful completion of the CPE activity and subsequent awarding of credit			
	(e.g., passing a post-test at a specified proficiency level, completing an activity evaluation form, participating in all sessions or certain combinations of sessions that have been designed as a			
	track, NABP e-PID number, month/day of birth for submission to CPE Monitor®, etc.).			
K.	Acknowledgment of any organization(s) providing financial			
	support for any component of the educational activity of the CPE activity			
L.	For home study activities: the initial release date and the expiration date.			
M.	For Virtual events: Access to System requirements: The			
	Internet browser(s) supported and minimum versions of each			
	required by the learner to complete the online activity; The			
	minimum memory, storage, processor, and internet speeds			
	require by the learner to complete the online activity			

<sup>\*</sup>Note: for multi-day conferences, the learning objectives may be listed for the overall conference instead of individual activities on the activity announcement. The items with an asterisk must be listed in the final conference program if they are not listed on the activity announcement. If the items are not listed in the respective locations, then the item should be rated as 'Needs Improvement.'

### CPE Standards: Section I -- Content Standard 1: Achievement of Mission and Goals of the CPE Program

Criterion and Evidence	Meets Criterion	Needs Improvement	
Mission Statement (Attach CPE mission statement.)	The provider has a CPE mission statement that defines the basis and intended outcomes for its CPE program, including the intended audience and the scope of activities.	The provider does not have a CPE mission statement that defines the basis and intended outcomes for its CPE program and/or does not indicate the intended audience and the scope of activities.  Needs Improvement	
	Meets □	or Additional Docs Required □	
Strategic Plan/Goals (Attach strategic plan/goal	The strategic plan/goals indicate how the mission will be achieved. CPE goals are concise and measurable statements.	measurable statements.	
statements.)	Meets □	Needs Improvement □ or Additional Docs Required □	
Assessment plan (Attach assessment plan.)	The provider has an assessment plan to evaluate achievement of its mission and goals.	The provider does not have an assessment plan to evaluate achievement of its mission and goals.	
( maon assessment plant,	Meets □	Needs Improvement □ or Additional Docs Required □	
Documenting achievement  (Attach data that document	The provider includes data collection and analysis to document achievement of the mission and goals.	The provider does not include data collection or analysis to document achievement of the mission and goals.	
achievement of the mission and/or goals.)	Meets □	Needs Improvement □ or Additional Docs Required □	
Continuous development and improvement	The provider uses the results to demonstrate continuous development and improvement of the CPE program.	The provider does not use the results to demonstrate continuous development and improvement of the CPE program.	
	Meets □	Needs Improvement $\Box$ or Additional Docs Required $\Box$	
	'		
Noteworthy Finding	The provider shows a commitment to continuous quality improvement.		
(The provider must meet all preceding criteria of the standard and include supporting evidence.)	The provider's organization fosters a culture of research by formally evaluating and disseminating their practices and experiences toward achievement of outcomes to improve the quality of adult education and/or patient care. Examples include presentations, poster sessions, letters/newsletters in relevant publications, published papers, drafts or research proposals.		
		Noteworthy □	

If the rating is Needs Improvement or Noteworthy, a rationale will be required.

### Standard 2: Gap Analysis

Criterion and Evidence	Meets Criterion	Needs Improvement	
Gap Identification Process	The provider describes the process of how knowledge, skill, or practice gaps are identified.	The provider does not have a process of identifying knowledge, skill, or practice gaps.	
(Attach description of how gaps are identified.)	Meets□	Needs Improvement □ or Additional Docs Required □	
Gap Analysis  (Attach evidence of gaps identified.)	The provider identifies a gap between what pharmacists and/or pharmacy technicians currently do and what is needed and desired in practice.	The provider does not identify gaps between what pharmacists and/or pharmacy technicians do and what is needed or desired in practice.	
	Meets □	Needs Improvement □ or Additional Docs Required □	
Educational Need(s) for Pharmacists  (Attach description of educational proof(s) that source the identified	The provider determines the cause(s) of the identified practice gap(s) for pharmacists, e.g., lack of knowledge, skill, attitude, and/or experience.	The provider does not determine cause(s) of the identified practice gap(s) for pharmacists, e.g., lack of knowledge, skill, attitude, and/or experience.	
need(s) that cause the identified gap.)	Meets $\Box$ or N/A (CPE not offered for pharmacists) $\Box$	Needs Improvement□ or Additional Docs Required □	
Objectives Address Educational Need for Pharmacists	The objectives are developed to specifically address the identified educational need and the activity type.	The objectives do not address the identified educational need or the activity type.	
(Attach evidence of how objectives are developed to address the identified educational need.)	Meets $\Box$ or N/A (CPE not offered for pharmacists) $\Box$	Needs Improvement □ or Additional Docs Required □	
Educational Need(s) for Pharmacy Technicians  (Attach description of educational need(s) that cause the identified	The provider determines the cause(s) of the identified practice gap(s) for pharmacy technicians, e.g., lack of knowledge, skill, attitude, and/or experience.	The provider does not determine cause(s) of the identified practice gap(s) for pharmacy technicians, e.g., lack of knowledge, skill, attitude, and/or experience.	
gap.)	Meets $\Box$ or N/A (CPE not offered for technicians) $\Box$	Needs Improvement □ or Additional Docs Required □	
Objectives Address Educational Need for Pharmacy Technicians	The objectives are developed to specifically address the identified educational need and the activity type.	The objectives do not address the identified educational need or the activity type.	
(Attach evidence of how objectives are developed to address the identified educational need.)	Meets $\Box$ or N/A (CPE not offered for technicians) $\Box$	Needs Improvement □ or Additional Docs Required □	
Nataurathu Findina	The provided an experimental factors a solding of		
Noteworthy Finding  (The provider must meet all preceding criteria of the standard and include supporting evidence.)	The provider's organization fosters a culture of research by formally evaluating and disseminating their practices and experiences in identifying and analyzing performance gaps to improve the quality of adult education. Examples include: presentations, poster sessions, letters/newsletters in relevant publications, published papers, drafts or research proposals.		
		Noteworthy □	

If the rating is Needs Improvement or Noteworthy rationale will be required.

## Standard 3: Continuing Pharmacy Education Activities Standard 4: CPE Activity Objectives

Criterion and Evidence	Meets Criterion	Needs Improvement
Activities Structured by Type for Pharmacists  (Attach the policy and procedure or	The provider structures each CPE activity to meet the knowledge-, application- and/or certificate program-based educational needs of pharmacists.	The provider does not have a structured process to assign each CPE activity to meet the knowledge-, application- and/or certificate program-based educational needs of pharmacists.
description of the process used to assign K, A, P activity type	Meets □	Needs Improvement □
designators.)	or N/A (CPE not offered for pharmacists) $\Box$	or Additional Docs Required □
Content of Activity Appropriate for Pharmacists  Note: Refer to the Definition of Pharmacy (Standard 1) and	The objectives relate to content that is within the scope of practice for a pharmacist and are reflective for what a pharmacist will be able to do at the completion of the activity.	The objectives relate to content that is not appropriate for a pharmacist.
associated appendices for guidance on suitable content.	Meets □ or N/A (CPE not offered for pharmacists)□	Needs Improvement □ or Additional Docs Required □
Activities Structured by Type for Pharmacy Technicians  (Attach the policy and procedure or description of the process used to	The provider structures each CPE activity to meet the knowledge-, application- and/or certificate program-based educational needs of pharmacy technicians.	The provider does not have a structured process to assign each CPE activity to meet the knowledge-, application- and/or certificate program-based educational needs of pharmacy technicians.
assign K, A, P activity type designators.)	Meets $\Box$ or N/A (CPE not offered for technicians) $\Box$	Needs Improvement □ or Additional Docs Required □
Content of Activity Appropriate for Pharmacy Technicians  Note: Refer to the Definition of Pharmacy (Standard 1) and associated appendices for guidance	The objectives relate to content that is within the scope of practice for a pharmacy technician and are reflective for what a pharmacy technician will be able to do at the completion of the activity.	The objectives relate to content that is not appropriate for a pharmacy technician.
on suitable content.	Meets □	Needs Improvement □
	or N/A (CPE not offered for technicians) □	or Additional Docs Required □
Knowledge-based Activities	Knowledge boood CDE activities are decisioned	CDE activities that have been labeled as live and advan
Knowledge-based CPE Purpose	Knowledge-based CPE activities are designed primarily for participants to acquire factual knowledge.	CPE activities that have been labeled as knowledge- based are not designed primarily for participants to acquire factual knowledge.
	Meets □ or N/A (Knowledge-based CPE not offered) □	Needs Improvement □ or Additional Docs Required □
Knowledge-based CPE Credit  (Reference activity announcements.)	The minimum credit for knowledge-based CPE is 15 minutes or 0.25 contact hour.	The provider incorrectly assigns credit to a knowledge-based CPE activity or misidentifies it as knowledge-based CPE when it is not.
(Note that a start of a mountained)	Meets $\Box$ or N/A (Knowledge-based CPE not offered) $\Box$	Needs Improvement □ or Additional Docs Required □
Objectives for Knowledge-based CPE activities	Objectives are measurable and specific for knowledge-based activities.	Objectives are consistently non-measurable and non-specific for knowledge-based activities.
Note: Verbs for objectives must elicit or describe observable or measurable behaviors on the part of activity participants.	Meets for All Activities□ or Meets for at Least One Activity □ or N/A (Knowledge-based CPE not offered) □	Needs Improvement □ or Additional Docs Required □
Application-based Activities		
Application-based CPE Purpose	Application-based CPE activities are designed primarily for participants to apply the information learned in the allotted timeframe.	CPE activities that have been labeled as application- based are not designed primarily for participants to apply the information learned in the allotted timeframe.

	Meets □	Needs Improvement □
	or N/A (Application-based CPE not offered) $\square$	or Additional Docs Required □
	The minimum credit for application-based CPE is	The provider incorrectly assigns credit to an
Credit	30 minutes or one contact hour.	application-based CPE activity or misidentifies it as application-based CPE when it is not.
(Reference activity announcements.)		application-based of E when it is not.
	Meets □	Needs Improvement □
	or N/A (Application-based CPE not offered) $\Box$	or Additional Docs Required □
Objectives for Application-based	Objectives are measurable and specific for	Objectives are consistently non-measurable and
CPE activities	application-based activities.	non-specific for application-based activities.
Note: Verbs for objectives must elicit	Meets for All Activities □	
or describe observable or measurable	or Meets for at Least One Activity □	Needs Improvement □
behaviors on the part of activity participants.	or N/A (Application-based CPE not offered) □	or Additional Docs Required □
Certificate Program (previously na	amed Practice-based) Activities	
_	Certificate program CPE activities are designed	CPE activities that have been labeled as certificate
	primarily for participants to systematically acquire	programs are not designed primarily for participants
	specific knowledge, skills, attitudes, and performance behaviors that expand or enhance	to systematically acquire specific knowledge, skills, attitudes, and performance behaviors that expand or
O and Court of Durantees and Could are a second	practice competencies.	enhance practice competencies.
requirements.)		Needs
	Meets □	Improvement □
	or N/A (Certificate Program CPE not offered) □	or Additional Docs Required □
	Certificate program CPE activities include a	Certificate program CPE activities do not include
Components	didactic component and a practice component.	both a didactic component and a practice
	Masta 🗆	component.
	Meets □ or N/A (Certificate Program CPE not offered) □	Needs Improvement □ or Additional Docs Required □
	<u> </u>	·
	The minimum credit for certificate program CPE is 8 contact hours.	The provider incorrectly assigns credit to a certificate program CPE activity or misidentifies it as
William Great	o contact nours.	certificate program CPE when it is not.
(Reference activity announcements.)		
	Meets □	Needs Improvement □
	or N/A (Certificate Program CPE not offered) $\square$	or Additional Docs Required □
	Objectives are measurable and specific for	Objectives are consistently non-measurable and
CPE activities	certificate program activities.	non-specific for certificate program activities.
Note: Verbs for objectives must elicit		
or describe observable or measurable behaviors on the part of activity	Meets for All Activities □	
Deliaviors off the part of activity		Needs Improvement □
participants.	or Meets for at Least One Activity □	or Additional Docs Required

If the rating is Needs Improvement a rationale will be required.

### Standard 5: Standards for Integrity and Independence

Criterion and Evidence	Meets Criterion	Needs Improvement			
Ensure Content is Valid					
Content Validity [5.1]  (Attach process for ensuring information presented is fair, balanced, and evidence-based. Include supporting evidence.)	The provider ensures that CE is fair and balanced and clinical content presented supports safe, effective patient care.  • All recommendations are based on current science, evidence, and clinical reasoning, while giving fair and balanced view of diagnostic/therapeutic options.  • All scientific research in CE conforms to the generally accepted standards of experimental design, data collection, analysis, and interpretation.  • The provider facilitates engagement with new/evolving topics without advocating for, or promoting, practices that are not, or not yet, adequately based on current science, evidence, and clinical reasoning.	The provider does not ensure that CE is fair, balanced and based on current science, evidence and clinical reasoning. Or scientific research in CE does not conform to the generally accepted standards of experimental design, data collection, analysis, and interpretation. Or CE content advocates or promotes practices that are not, or not yet, adequately based on current science, evidence, and clinical reasoning.			
	Meets □	Needs Improvement			
Drayant Commercial Bigs and M	arketing in Accredited Continuing Education	or Additional Docs Required			
Preventing Commercial Bias and Marketing [5.2]  (Attach process for ensuring CE protects learners from commercial bias and marketing. Include supporting evidence.)	The provider ensures that CE protects learners from commercial bias and marketing.  • All decisions related to planning, faculty selection, delivery, and evaluation are made without influence or involvement from the owners and employees of an ineligible company.  • CE activities are free of marketing or sales of products or services. Faculty do not promote or sell products or services that serve their professional or financial interests.  • Names or contact information of learners is not shared with any ineligible company or its agents without the explicit consent of the individual learner.	The provider does not ensure all decisions related to planning, faculty selection, delivery, and evaluation are made without influence or involvement from owners and employees of an ineligible company. Or the provider does not ensure CE activities are free of marketing or sales of products/services, including faculty promotion or sales of products/services that serve their professional or financial interests.  Or the names or contact information of learners is shared with an ineligible company or its agents without the explicit consent of the individual learner.  Needs Improvement   or Additional Docs Required			
Identify Mitigate and Disclose F	Relevant Financial Relationships	of Additional Does Required			
Identify relevant financial relationships [5.3 (1-3)]  (Attach evidence of identification of relevant financial relationships.)	The provider:  Collects information from all planners, faculty, and others in control of content about all financial relationships with ineligible companies within the prior 24 months, i.e. name of company and nature of relationship.  Excludes owners or employees of ineligible companies. (Three exceptions to exclusion are outlined in the standard.)  Identifies relevant financial relationships.	The provider does not collect information from all individuals in control of content about all financial relationships with ineligible companies within the prior 24 months or does not exclude owners/employees of ineligible companies or does not identify relevant financial relationships.  Needs Improvement			
Mitigate relevant financial relationships [5.3 (4)]	Prior to the individuals assuming their roles, the provider take steps to prevent all those with relevant financial relationships from inserting	or Additional Docs Required  The provider does not take steps to prevent all those with relevant financial relationships from inserting commercial bias into content. Or mitigation does not occur prior to individuals			

(Attach evidence of mitigation of relevant financial relationships.)	commercial bias into content. Steps taken are documented by the provider.	assuming their roles. Or the provider does not document the mitigation steps taken.				
	Meets □	Needs Improvement ☐ or Additional Docs Required ☐				
Disclose all relevant financial relationships to learners [5.3 (5)]  (Attach evidence of disclosure to learners.)	The provider discloses the following to learners prior to engaging in the activity:  a. Names of the individuals with relevant financial relationships.  b. Names of the ineligible companies with which they have relationships.  c. Nature of the relationships.  d. A statement that all relevant financial relationships have been mitigated.  e. If applicable, a statement of disclosure of absence of relevant financial relationship(s) (either individually or as a group).	The provider does not disclose relevant financial relationships on the part of all individuals in a position to control content. Or learners do not receive disclosure information before engaging with the activity. Or disclosure includes corporate or product logos, trade names, or product group messages of ineligible companies.				
	Ineligible companies' corporate or product logos, trade names, or product group messages are not included in disclosure to learners.	No ada lasarayana art				
	Meets □	Needs Improvement ☐ or Additional Docs Required ☐				
Manage Commercial Support Ap	Manage Commercial Support Appropriately					
☐ We <b>Do Not</b> accept commercial	support for any directly or jointly provided CPE active	vities. (If checked, this section is not applicable.)				
Decision-making and disbursement [5.4 (1)]  (Attach evidence of decision-making and disbursement, e.g. grant agreements, income/expense statements.)	The provider makes all decisions regarding receipt and disbursement of commercial support.  a. Ineligible companies do not pay directly for any of the expenses related to the education or the learners.  b. If commercial support is used to fund honoraria or travel expenses, it is only for planners, faculty, or others in control of content for those roles.  c. Commercial support is not used to pay for travel, lodging, honoraria, or personal expenses for individual learners or groups of learners.  d. If commercial support is used to defray or eliminate the cost of the education, it is for all learners.	The provider allows ineligible companies to influence decisions regarding the disposition and disbursement of commercial support. Or direct payment is given by ineligible companies to learners or those involved in the activity (e.g., planners, teachers, authors).  The provider pays honoraria or expenses to learners. Or the provider uses commercial support to defray or eliminate the cost of the education for individual learners or groups of learners.				
	Meets □	Needs Improvement $\Box$ or Additional Docs Required $\Box$				
Agreements [5.4 (2)]  (Attach grant agreements for requested commercially supported activities.)	The provider uses agreements executed by the ineligible company and provider prior to the activity that specify the terms, conditions, and purposes of the commercial support.	The provider does not use written agreements when commercial support is obtained or the agreements do not document that the provider retains responsibility. Or the agreements are missing, unexecuted or completed after the activity.				
	Meets □	Needs Improvement $\Box$ or Additional Docs Required $\Box$				

Accountability [5.4 (3)]  (Attach evidence of receipt and expenditure of commercial support,	The provider keeps a record of the amount or kind of commercial support received and how it was used.	The provider does not keep a record of the amount or kind of commercial support or cannot produce accounting records.
e.g., income/expense statements.)		Needs Improvement $\Box$
	Meets □	or Additional Docs Required □
Disclosure to learners [5.4 (4)]  (Attach evidence of disclosure to learners.)	The provider discloses to the learners the name(s) of the ineligible company(ies) that gave the commercial support, or the nature of the support if it was in-kind, prior to the learners engaging in the activity. Disclosure does not include the ineligible companies' corporate or product logos, trade names, or product group messages.	The provider does not disclose to learners the name(s) of the ineligible company(ies) that gave the commercial support, or the nature of the support if it was in-kind. Or disclosure does not occur prior to learners engaging in the activity. Or disclosure includes corporate or product logos, trade names, or product group messages of ineligible companies.
		Needs Improvement $\Box$
	Meets □	or Additional Docs Required □
Manage Ancillary Activities Offe	red in Conjunction with Accredited Continuing E	Education
Arrangements [5.5 (1)] (Reference evidence of arrangements made to separate marketing from continuing education, e.g., agreements.)	The provider ensures arrangements to allow ineligible companies to market or exhibit in association with accredited education are not:  a. Influencing any decisions related to the planning, delivery, and evaluation of the education.  b. Interfering with the presentation of the education.  c. A condition of the provision of financial or in-kind support from ineligible companies for the education.	Arrangements for marketing or exhibits by ineligible companies influence decisions related to the planning, delivery, and evaluation of the accredited education, or interfere with the presentation of the education, or are a condition of the provision of financial or in-kind support from ineligible companies for the education.
	Meets 🗆	Needs Improvement □
	or N/A (Exhibits/Marketing not associated with CE)	or Additional Docs Required
Management [5.5 (2)]  (Reference evidence of separation of marketing from continuing education, e.g., activity announcements, educational materials.)	The provider ensures that marketing by ineligible companies is kept separate from the educational activity.  • Live: Marketing, exhibits, and non-accredited education developed by or with influence from an ineligible company or with planners or faculty with unmitigated financial relationships do not occur in the educational space within 30 minutes before or after an accredited activity.  • Print, online, or digital: Learners are not presented with marketing while engaged in the activity or made to click through, watch, listen to, or be presented with product promotion or product-specific advertisement in order to engage with CE content.  Educational materials do not contain any marketing produced by or for an ineligible company, including corporate or product logos, trade names, or product group messages.	The provider does not ensure that marketing by ineligible companies is kept separate from the educational activity.  • Live: Marketing and non-accredited education occur in the educational space within 30 minutes before or after an accredited activity.  • Print, online, or digital: Learners are presented with marketing while engaged in the activity. Or learners must click through, watch, listen to, or be presented with product promotion or product-specific advertisement in order to engage with educational content.  Or educational materials contain marketing produced by or for an ineligible company, including corporate or product logos, trade names, or product group messages.
	Meets □	or Additional Docs Required

- \ /-	The provider does not allow ineligible companies to provide access to, or distribute, CE to learners.	The provider allows ineligible companies to provide access to, or distribute CE to learners.
	Meets □	Needs Improvement $\Box$ or Additional Docs Required $\Box$

If the rating is Needs Improvement a rationale will be required.

### CPE Standards: Section II -- Delivery Standard 6: Faculty

Criterion and Evidence	Meets Criterion	Needs Improvement
Faculty Selection  (Attach a description of the faculty selection process; include relevant evidence.)	Faculty members are selected on their knowledge of the subject matter [by the time of the CPE activity]; experience and teaching ability; and ability to meet the educational needs of the learners.	Faculty members are selected based on convenience or ability to draw a large audience rather than knowledge of the subject matter, experience and teaching ability; or ability to meet the educational needs of the participants.
	Meets □	Needs Improvement □ or Additional Docs Required □
Faculty Support Guidance  (Attach a description of verbal guidance along with written guidance documents.) •	The provider communicates, collaborates and assists faculty regarding the identified educational needs, developing material and handouts and engages faculty in a dialogue giving verbal and written guidance. Guidance includes preparing pharmacists to provide patient-centered collaborative care as described in the Pharmacists' Patient Care Process.	The provider gives little information to assure that the faculty member will be an effective educator. Little or no written faculty guidance is given aside from acceptance letters and activity logistics.
	Meets □	Needs Improvement □ or Additional Docs Required □
Faculty Guidance for Objectives	Verbal and written information is provided to faculty to assure that CPE activities meet ACPE's Standards for developing objectives.	The provider gives little information to educate and assure that the faculty member will develop specific and appropriate objectives. Little or no written faculty guidance is given aside from acceptance letters and activity logistics.
	Meets □	Needs Improvement □ or Additional Docs Required □
Faculty Guidance for Learning Assessment	Verbal and written information is provided to faculty to assure that CPE activities meet ACPE's Standards for incorporating appropriate assessments of learning into CPE activities.	The provider gives little information to educate and assure that the faculty member will provide appropriate and constructive feedback to learners. Little or no written faculty guidance is given aside from acceptance letters and activity logistics.
	Meets □	Needs Improvement □ or Additional Docs Required □
Faculty Guidance for Active Learning	Verbal and written information is provided to faculty to assure that CPE activities meet ACPE's Standards for incorporating active learning opportunities into CPE activities.	The provider gives little information to educate and assure that the faculty member will incorporate active learning techniques. Little or no written faculty guidance is given aside from acceptance letters and activity logistics.
	Meets □	Needs Improvement □ or Additional Docs Required □

If the rating is Needs Improvement a rationale will be required.

<sup>•</sup> Written guidance 1) includes administrative information (letters of agreement, disclosure forms, information about activity logistics, etc.); 2) describes the characteristics of the audience; 3) explains faculty's role in assuring that activities meet ACPE's expectations for developing learning objectives, active learning, learner assessment and feedback, etc.; and 4) promotes effective educational practice with articles and readings on teaching and learning, and on developing and incorporating active learning exercises and learning assessments into activities. • The provider may select formal and informal techniques for assessment of learning. Informal techniques typically involve participant discussions. Formal techniques, such as tests and quizzes, are typically individualized, written, and graded.

### **Standard 7: Teaching and Learning Methods**

Criterion and Evidence	Meets Criterion	Needs Improvement
Active Participation in Live CPE  (Attach a description of what is done to foster active participation of learners in live activities; include examples of actual learning materials.)	The provider designs and implements learning activities to foster active participation as a component of <u>live</u> CPE instructional approaches using a variety of techniques including pre- and post-testing, quizzes, case studies, simulation exercises, problem-solving, group discussion, etc.	Live CPE activities present information with few structured opportunities for the participants to interact with each other, with the faculty, or work with the information for the purpose of clarification, additional learning, practicing what they are learning, or evaluating whether they have met activity objectives.
	Meets $\Box$ or N/A (live CPE not offered) $\Box$	Needs Improvement □ or Additional Docs Required □
Active Participation in Home Study CPE  (Attach a description of what is done to foster active participation of learners in home study activities; include examples of actual learning materials.)	The provider designs and implements learning activities to foster active participation as a component home study CPE instructional approach using a variety of techniques including pre- and post-testing, quizzes, case studies, simulation exercises, problem-solving, etc.	Home study CPE activities present information with few structured opportunities for the participants to work with the information for the purpose of clarification, additional learning, practicing what they are learning, or evaluating whether they have met activity objectives.  Needs Improvement
	or N/A (home study CPE not offered) □	or Additional Docs Required □
Objectives Matched to Active- Learning Activity	In general, the objectives are addressed by an active learning activity.	The objectives are not addressed by an active learning activity.
(Attach evidence of how objectives are addressed by active learning.)	Meets □	Needs Improvement □ or Additional Docs Required □
Noteworthy Finding  (The provider must meet all preceding criteria of the standard and include supporting evidence.)	The provider uses faculty development and a systematic approach to create activities that foster active participation in learning. The provider's organization fosters a culture of research by formally evaluating and disseminating their practices and experiences to improve the quality of adult education. Examples include: presentations, poster sessions, letters/newsletters in relevant publications, published papers, drafts or research proposals.  The provider innovates and experiments with delivery methods based on educational literature to improve participant learning and documents outcomes in order to further improve future activities. (Examples of data and literature used to determine educational delivery methods and comparative outcomes data are supplied.)	
		Noteworthy □

If the rating is Needs Improvement or Noteworthy a rationale will be required.

### **Standard 8: Educational Materials**

Criterion and Evidence	Meets Criterion	Needs Improvement
Educational Materials for Each CPE Activity  (Attach educational materials from the	The provider offers educational materials (e.g., handouts, outlines, background material, selected bibliographies, audiovisual aids, etc.) for each CPE activity.	Educational materials are not offered for each CPE activity.
activities.)		Needs Improvement □
	Meets □	or Additional Docs Required □
Educational Materials for Achieving Objectives	The educational materials enhance participants' ability to achieve the performance objectives; foster application to pharmacy practice; serve as guidance; provide additional sources of information; and include reference tools useful in practice.	The educational materials are unlikely to enhance participants' ability to achieve the performance objectives; are unlikely to foster application to pharmacy practice; do not serve as guidance; do not provide additional sources of information; or do not include reference tools useful in practice.
		Needs Improvement □
	Meets □	or Additional Docs Required □
Noteworthy Finding  (The provider must meet all preceding criteria of the standard and include supporting evidence.)	The provider gives participants bibliographies for additional reading and study, as well as supplemental materials developed for future reference. Additionally, the provider evaluates the effectiveness of instructional materials and shares its practices and experiences with other providers to improve the quality of adult education.	
		Noteworthy □

If the rating is Needs Improvement or Noteworthy a rationale will be required.

### CPE Standards: Section III -- Assessment Standard 9: Assessment of Learning

Criterion and Evidence	Meets Criterion	Needs Improvement
Learning Assessment Required  (Attach a description of how participants are evaluated on activity objectives and include learning	The provider and faculty include learning assessments in each CPE activity for participants to assess the content learned.	The provider does not use a mechanism to allow all participants to assess the content learned. Or the assessment questions ask participants whether they have met objectives rather than directly testing their knowledge.
assessments with participant results.)*	Meets □	Needs Improvement □ or Additional Docs Required □
Learning Assessment Required for Credit	Participants complete a learning assessment for CPE credit.	The provider does not use a learning assessment as the basis for awarding CPE credit.
(Attach a description of how learning assessments are documented for credit.)	Meets □	Needs Improvement □ or Additional Docs Required □
Learning Assessment for Knowledge-based CPE	Knowledge-based CPE activities include assessment questions to determine recall of facts.	Knowledge-based CPE activities do not include assessment questions to determine recall of facts.
	Meets $\Box$ or N/A (Knowledge-based CPE not offered) $\Box$	Needs Improvement $\Box$ or Additional Docs Required $\Box$
Learning Assessment for Application-based CPE	Application-based CPE activities include case studies structured to address application of the principles learned.	Application-based CPE activities lack case studies structured to address application of the principles learned.
	Meets $\Box$ or N/A (Application-based CPE not offered) $\Box$	Needs Improvement □ or Additional Docs Required □
Learning Assessment for Certificate Program CPE	Certificate Program CPE activities include formative and summative assessments that demonstrate that the participants achieved the stated objectives.	Certificate Program CPE activities lack formative and summative assessments that demonstrate that the participants achieved the stated objectives.
	Meets $\Box$ or N/A (Certificate Program CPE not offered) $\Box$	Needs Improvement □ or Additional Docs Required □
Objectives Are Assessed  (Attach evidence of how objectives are	In general, the objectives are covered by a learning assessment.	The objectives are not covered by a learning assessment.
covered by a learning assessment.)	Meets □	Needs Improvement □ or Additional Docs Required □
(The provider must meet all preceding criteria of the standard and include supporting evidence.)	The provider experiments with a variety of self-assessment mechanisms including, but not limited to, pre- and post-testing, post-testing alone with group discussion and critique of answers, patient case-study discussions, and problem-solving exercises.  The provider's organization fosters a culture of research and evaluation to not only improve learning of activity participants, but also to add to the literature in adult and continuing education.	
	Activities and tests are designed to go beyond the sir learning with an emphasis on integration and utilization	mple recall of facts and seek to demonstrate
		Noteworthy □

### If the rating is Needs Improvement or Noteworthy a rationale is required.

<sup>•</sup> The provider may select formal and informal techniques for assessment of learning. Informal techniques typically involve participant discussions. Formal techniques, such as tests and quizzes, are typically individualized, written, and graded.

### Standard 10: Assessment Feedback

Criterion and Evidence	Meets Criterion	Needs Improvement
Appropriate, Constructive Feedback to Learners  (Attach a description with examples of how feedback is provided to participants.)	Learner assessment feedback is provided to participants in an appropriate and constructive manner.	Learner assessment feedback is not provided to participants in an appropriate or constructive manner. For example, faculty or teaching materials prompt students with the correct answers for the purpose of passing the test rather than learning and applying the material. (e.g., a presenter saying, " this concept is REALLY important and you might see it again, SOON.")  Opportunities to cheat are present. (e.g., giving answers to questions before post tests are collected.)
	Meets □	Needs Improvement □ or Additional Docs Required □
Timely Feedback to Learners	Learner assessment feedback is provided to participants in a timely manner.	Learner assessment feedback is not provided to participants in a timely manner.
	Meets □	Needs Improvement □ or Additional Docs Required □
Feedback to Learners Consistent with objectives and CPE Type	Learner feedback is consistent with the objectives and activity type. For example, feedback may include  • the correct response to questions for Knowledge-based CPE;  • correct evaluation of case studies for Application-based CPE; or  • formative and summative assessments used to demonstrate that the participant achieved the stated objectives for Certificate Program CPE.	Learner feedback is not consistent with the objectives or activity type.
	Maria 🗖	Needs Improvement □
	Meets	or Additional Docs Required □
Noteworthy Finding  (The provider must meet all preceding criteria of the standard and include	The provider has a system of pre-testing, post-testing <u>and</u> structured remediation to help participants to master the material. When responses are incorrect, the provider explains the rationale for the correct responses and provides supplemental information.	
supporting evidence.)		Noteworthy □

If the rating is Needs Improvement or Noteworthy a rationale is required.

### **CPE Standards: Section IV -- Evaluation Standard 11: Evaluation of CPE Activity**

Criterion and Evidence	Meets Criterion	Needs Improvement
Activity Evaluation Process  (Attach a description of the activity evaluation process.)	The provider has an evaluation process for its CPE activities that allows for feedback from learners. The provider periodically examines and revises its activity evaluation process for quality improvement.	The provider does not have an evaluation process for its CPE activities.
	Meets □	Needs Improvement $\Box$ or Additional Docs Required $\Box$
Activity Evaluation Elements  (Attach CPE activity evaluations.)	Activity evaluations contain elements relevant to the intended outcome of the activity.	Activity evaluations do not contain elements relevant to the intended outcome of the activity.
( maon of 2 downly oralidations,)	Meets □	Needs Improvement □ or Additional Docs Required □
Separate Evaluations for Pharmacists  (Attach pharmacist activity evaluation summary data.)	Feedback from activities is summarized for pharmacists separately from non-pharmacists.	When activities are offered to interprofessional audiences, the feedback from pharmacists is not summarized or evaluated separately from that received from non-pharmacists.
	Meets $\Box$ or N/A (CPE not offered for pharmacists) $\Box$	Needs Improvement □ or Additional Docs Required □
Separate Evaluations for Technicians  (Attach technician activity evaluation summary data.)	Feedback from activities is summarized for technicians separately from non-technicians.	When activities are offered to interprofessional audiences, the feedback from pharmacy technicians is not summarized or evaluated separately from that received from non-technicians.
	Meets $\Box$ or N/A (CPE not offered for technicians) $\Box$	Needs Improvement □ or Additional Docs Required □
Evaluation Feedback for Ongoing Improvement  (Attach a description of how feedback from activity evaluations	Feedback is used systematically for ongoing improvement of the overall CPE program. Evaluation results are compiled, interpreted and returned to the faculty to assist in their effectiveness as educators.	The provider does not collect data on the effectiveness of its educational activities or use it in a systematic manner for the purpose of improving ongoing activities.
is used to improve the CPE program. Include any relevant evidence.)	Meets □	Needs Improvement □ or Additional Docs Required □
Monitoring for Promotion, Marketing, and Commercial Bias (Standard 5)  (Attach evidence of monitoring	The provider uses methods to allow learners to give feedback on sources of promotion, marketing, and commercial bias and addresses identified promotion/marketing/bias.	The provider does not monitor for the presence of promotion, marketing, and commercial bias in activities or does not address identified promotion/marketing/bias.
process, e.g., activity evaluation forms, surveys, focus groups.)	Meets □	Needs Improvement □ or Additional Docs Required □
Noteworthy Finding	The provider longitudinally assesses the effect of the educational activity on participants' practice.	
(The provider must meet all preceding criteria of the standard and include supporting evidence.)	The provider's organization fosters a culture of resea activity participants as well as to add to the literature	rch and evaluation to improve learning of
		Noteworthy □

If the rating is Needs Improvement or Noteworthy a rationale is required.