

ACCREDITATION COUNCIL FOR PHARMACY EDUCATION (ACPE)
INTERNATIONAL SERVICES PROGRAM (ISP)

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ANNUAL REPORT

FEBRUARY 1, 2018 - JANUARY 31, 2019

[Visual representation of the ISP activities: To expand the fields and read more about each activity, click on the red pins.](#)

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VISION, MISSION, & LEADERSHIP

VISION

Quality-assured pharmacy education and training prepares graduates throughout the world for expanded roles to optimize safe and effective medication use and improve patient care.

MISSION

Promote, assure, and advance the quality of pharmacy education internationally to improve patient care through safe and effective medication use.

LEADERSHIP

The activities and programs of the ISP are supported and guided by the International Commission (IC), whose members are appointed by the ACPE Board of Directors, and the ISP Advisory Group (ISPAG), whose expert members are drawn from around the world.

IC Members:

Suresh Bhojraj, PhD, Mysuru, India (Chair)
Magaly Rodriguez de Bittner, PharmD, BCPS, CDE, FAPhA, Baltimore, Maryland, USA (Vice-Chair/Chair Elect)
Abeer M. Al-Ghananeem, PhD, Amman, Jordan
Anthony K. Wutoh, PhD, RPh, Baltimore, Maryland, USA
Indra Reddy, PhD, MS, Kingsville, TX, USA
Jannet M. Carmichael, PharmD, BCPS, FCCP, FAPhA, Reno, NV, USA
Michael D. Katz, PharmD, Tucson, Arizona, USA (Commissioner-Elect)
Yen Huei (Tony) Tarn, MS, PhD, Taipei, Taiwan
Yousif A. Asiri, MS, PhD, Saudi Arabia

ISPAG Members:

Abdullah M. Alhammad, PharmD, BCPS, Riyadh, Saudi Arabia
Antonio Sánchez Pozo, PhD, Granada, Spain
Arijana Meštrovic, MPharm, DrSc, Zagreb, Croatia
Beom-Jin Lee, PhD, Yeongtong-Gu, Suwon, South Korea
Daisy Volmer, PhD, Tartu, Estonia
Donald E. Letendre, PharmD, Iowa City, Iowa, USA
Imelda G. Peña, RPh, DrPH, Manila, Philippines
Jih-Heng Li, BPharm, PhD, Kaohsiung City, Taiwan
Leida Barrios, MSc, Panama City, Panama
Lilian Azzopardi, BPharm (Hons), MPhil, PhD, MRPharmS, FFIP, Msida, Malta
Manohar D. Karvekar, PhD, MPharm, Bangalore, India
Mohamad Rahal, PhD, Beirut, Lebanon
Nettie Dzabala, MSc Pharm, Blantyre, Malawi
Ola Ghaleb Al Ahdab, PhD, Abu Dhabi, United Arab Emirates
P.T. Thomas, BPharm, MS, PhD, Petaling Jaya, Selangor, Malaysia
Rosalyn Cain King, BS, PharmD, MPH, RPh, FNPhA, Silver Spring, Maryland, USA
Rula M. Darwish, PhD, Amman, Jordan
Rümeysa Demirdamar, PhD, Lefke, Northern Cyprus
Sherief Khalifa, PhD, Ajman, United Arab Emirates
Silvana Nair Leite, PhD, Florianópolis, Santa Catarina, Brazil
Sumon Sakolchai, PhD, Thailand
Tina Penick Brock, RPh, MS, EdD, Melbourne, Victoria, Australia

***To view a visual representation of ISP's IC and ISPAG members, click [here](#).**

ACPE CERTIFIED PROGRAMS

NUMBER OF CERTIFIED PROGRAMS FOLLOWING THE JUNE 2018
ACTIONS OF THE ACPE BOARD OF DIRECTORS:

INDIA (1)

JSS Academy of Higher Education and Research, College of Pharmacy: PharmD Degree Program

JORDAN (6):

Applied Science Private University, Faculty of Pharmacy: BSc Degree Program

Jordan University of Science and Technology, Faculty of Pharmacy: BSc and PharmD Degree Programs

The University of Jordan (UJ), School of Pharmacy: BSc and PharmD Degree Programs

University of Petra, Faculty of Pharmacy and Medical Sciences: BSc Degree Program

NORTHERN CYPRUS (1)

Near East University (NEU), Faculty of Pharmacy: MPharm Degree Program

SAUDI ARABIA (4)

King Faisal University (KFU), College of Clinical Pharmacy: PharmD Degree Program

King Saud University (KSU), College of Pharmacy: BPharm and PharmD Degree Programs

Qassim University (QU), College of Pharmacy: PharmD Degree Program

UNITED ARAB EMIRATES (2)

Ajman University, College of Pharmacy and Health Sciences: BPharm Degree Program

Al Ain University (AAU) of Science and Technology, College of Pharmacy: BSc. (Pharm) Degree Program

***For detailed certification history and scheduled future monitoring, click [here](#).**

***To view a visual representation of ACPE's Certified Programs, click [here](#).**

ON-SITE EVALUATION VISITS/PRE-APPLICATION CONSULTATIONS (PACs)/ INTERIM REPORTS (IRs)

ISP ON-SITE EVALUATION VISITS FOR THE SPRING AND FALL 2018 CYCLES:

EGYPT

August 30, 2018: Future University in Egypt Faculty of Pharmaceutical Sciences and Pharmaceutical Industries (PAC)

November 6, 2018: Misr International University Faculty of Pharmacy (PAC)

INDIA

April 1, 2018: JSS Academy of Higher Education and Research, College of Pharmacy (IR)

IRAQ:

May 9, 2018: Al-Kitab University Faculty of Pharmacy (PAC)

May 9, 2018: Al Mustansiriyah University Faculty of Pharmacy (PAC)

JORDAN:

February 4 – 7, 2018: Jordan University of Science and Technology Faculty of Pharmacy, Comprehensive On-Site Evaluation Visit

February 5 – 8, 2018: University of Petra Faculty of Pharmacy and Medical Sciences, Comprehensive On-Site Evaluation Visit

February 25 – 28, 2018: Applied Science Private University Faculty of Pharmacy, Comprehensive On-Site Evaluation Visit

March 6 – 8, 2018: The University of Jordan School of Pharmacy, Focused On-Site Evaluation Visit

May 9, 2018: Al-Zaytoonah University Faculty of Pharmacy (PAC)

LEBANON

November 26, 2018: Lebanese International University School of Pharmacy (PAC)

NORTHERN CYPRUS

February 12 – 14, 2018: Near East University Faculty of Pharmacy, Focused On-Site Evaluation Visit

SAUDI ARABIA

February 22, 2018: Prince Sattam bin Abdulaziz University College of Pharmacy (PAC)

April 1, 2018: King Faisal University College of Clinical Pharmacy (IR)

April 1, 2018: Qassim University College of Pharmacy (IR)

September 3 – October 2, 2018: Qassim University College of Pharmacy, Focused On-Site Evaluation Visit

November 29, 2018: Batterjee Medical College for Sciences and Technology College of Pharmacy (PAC)

UNITED ARAB EMIRATES:

March 3, 2018: Gulf Medical University College of Pharmacy (PAC)

March 4 – 8, 2018: Ajman University, College of Pharmacy and Health Sciences, Comprehensive On-Site Evaluation Visit

SMART PHARMACY PROGRAM



INTRODUCTION: The SMART Pharmacy Program is a collaboration between ACPE’s International Services Program and Pharma Expert, Croatia. Mike Rouse and ISPAG member, Dr. Arijana Meštrović, serve as co-leaders of the Program, which promotes an integrated approach to Continuing Professional Development, including reflection, planning, learning, evaluation, and application of new knowledge and skills into everyday practice. Thousands of pharmacists around the world have been trained through the Program, motivated to advance their competency to serve their communities in the best way. Last year activities included:

- **INDONESIA**, Jakarta: February 1-3, 2018, Innovation Workshop with 60 stakeholders.
- **OMAN**, Muscat: February 21, 2018, SMART Workshop follow up with SMART coordinators and trainers with 30 coordinators and trainers.
- **INDONESIA**, Bali: April 11-13, 2018, Train-the-Trainer Workshop, Patient Care module introduced with 60 trainers.
- **JORDAN**, Amman: May 11-13, 2018, Train-the-Trainer Workshop, Asthma and COPD module introduced with 50 trainers.
- **TURKEY**, Ankara: June 5-6, 2018, SMART Team Coordination meeting and follow-up workshop with 120 SMART coordinators and trainers.
- **OMAN**, Muscat: June 25-28, 2018, Train-the-Trainer Workshop, Patient Care module introduced, including new classification of Drug Related Problems (DRP), validated for Oman. This module included both hospital and community pharmacists.
- **ARGENTINA**, Mendoza: August 1-3, 2018, SMART Master Class at International Pharmaceutical Students Federation (IPSF) Conference – working with 200 students from around the world to introduce CPD approach to education and training.
- **POLAND**, Warsaw: October 6-7, 2018, SMART Master Class with 80 pharmacists to introduce CPD approach to education and training.
- **ARMENIA**, Yerevan: October 10-11, 2018, SMART Innovation Workshop with 40 stakeholders.
- **QATAR**, Doha: October 31–November 1, 2018, SMART Innovation Workshop with 50 stakeholders.
- **TURKEY**, Ankara: November 3, 2018, National Congress of Pharmacy – SMART presentations of patient stories about how the SMART Pharmacy Program has influenced their safety and outcomes.

SMART PHARMACY PROGRAM PHOTOGRAPHS:



Rehber Eczanem (SMART Pharmacy Program) Team,
Turkey



Rehber Eczanem awards for the best
contribution to patient care



Innovation Workshop in Qatar



Innovation Workshop in Armenia



SMART Pharmacy Program Team in Poland



Rehber Eczanem coordinators and trainers in Turkey



International Pharmaceutical Students Federation Conference in Mendoza, Argentina



SMART Program coordinators in Ministry of Health, Oman



SMART Train the Trainer Workshop, Amman, Jordan



SMART Pharmacy Program Train-the-Trainer Manual, Bali, Indonesia

The SMART Pharmacy Program is expanding to more countries. The Program is now in progress in Kuwait, Egypt, Montenegro, Estonia, Poland, Jordan, Qatar, Indonesia, Oman, Armenia, Turkey and Romania. Initiatives to start the Program are active in several other countries, including Chile, United States of America, and Serbia.

OUR PARTNER IN SMART: PharmaeXpert

Pharma Expert, Consultancy and Education, Croatia

NATIONAL COLLABORATORS:

1. Turkish Pharmacists' Association
2. Pharmaceutical Chamber of Montenegro
3. Childrens Cancer Hospital 57357, Egypt
4. Life Sciences Academy, Kuwait
5. Ministry of Health, Oman
6. Jordanian Pharmacists' Association
7. Indonesian Pharmacists' Association
8. Pharmprogress, Armenia
9. Pharmacists' Chamber of Poland
10. University of Tartu, Pharmacy Department, Estonia
11. Hamad Medical Corporation, Qatar
12. National Association of Hospital Pharmacists in Romania

COLLABORATIONS

ACPE CONTINUES TO ENGAGE WITH STAKEHOLDERS AND PROMOTE INFORMATIONAL EXCHANGE AND COLLABORATION INTERNATIONALLY VIA STRATEGIC PARTNERSHIPS AND MEMORANDUMS OF UNDERSTANDING (MOUs) WITH THE FOLLOWING ORGANIZATIONS:

- Accreditation and Quality Assurance Commission for Higher Education Institutions, Jordan (AQACHEI)
- Australian Pharmacy Council, Australia (APC)
- Canadian Council for Accreditation of Pharmacy Programs, Canada (CCAPP)
- Canadian Council on Continuing Education In Pharmacy, Canada (CCCEP)
- Commission for Academic Accreditation, United Arab Emirates (CAA)
- Conférence Internationale des Doyens de Pharmacie d'Expression Francaise, France (CIDPHARMEF)
- Council for Higher Education Accreditation (CHEA) International Quality Group, USA (CIQG)
- International Pharmaceutical Federation, The Netherlands (FIP)
- Management Sciences for Health, USA (MSH)
- National Authority for Quality Assurance and Accreditation of Education, Egypt (NAQAAE)
- National Center for Academic Accreditation and evAluation, Saudi Arabia (NCAAA)
- Pharmaceutical Society of Ireland, Ireland (PSI)
- Sistema Nacional de Acreditación de la Educación Superior, Costa Rica, (SINAES)

***To view a visual representation of ACPE's Collaborations, click [here](#).**

COMMUNICATIONS

NEWSLETTERS

[May 2018: Volume 7, Issue 1](#)

WEBINARS

May 3, 2018 Webinar: An Introduction to ACPE's International Services Program

December 5, 2018 Webinar: An Introduction to ACPE's International Services Program

*To learn more about ISP's history, structure, services and current activities outside the USA, sign up for the following webinar: [April 18, 2019, at 9:00am – 10:30am CST.](#)

PRESENTATIONS, CONFERENCES & WORKSHOPS

MEMBERS OF THE ISP TEAM, INTERNATIONAL COMMISSION (IC) AND INTERNATIONAL SERVICES PROGRAM ADVISORY GROUP (ISPAG) ATTENDED AND/OR PRESENTED AT THE FOLLOWING CONFERENCES AND WORKSHOPS:

DATE	ACTIVITY	CITY/STATE/COUNTRY
February 2018	-FIP Educational Development Team Meeting	Melbourne, Australia
	-Workshops/Presentations at the Indonesian SMART Pharmacy Program Innovation Workshop: <ul style="list-style-type: none"> • SMART Pharmacy Program Presentation to Indonesian Pharmacy Association Board • Introduction to SMART Pharmacy Program • CPD Concepts and Commitment to Change • Needs-Based Education and Pillars and Foundation of Quality • Pharmacists Portfolio and Learning Plan • SWOT Analysis • Change Management 	Jakarta, Indonesia
	-Presentation at the 8 th Pharmaceutical Care Conference: <ul style="list-style-type: none"> • Importance of Learning Portfolio for Pharmacists 	Muscat, Oman
	-Pre-Application Consultation and Presentation at Prince Sattam bin Abdulaziz University, College of Pharmacy	Al-Kharj, Saudi Arabia
	-Meeting with USAID Jordan Office	Amman, Jordan
	-Workshop/Presentation at the DUPHAT 2018 Conference: <ul style="list-style-type: none"> • ACPE Update on Pharmacy Education and Accreditation in the United States • Accreditation Workshop 	Dubai, UAE
	-Meeting with Jordanian Pharmaceutical Association	Amman, Jordan
	-Pre-Application Consultation and Presentation at Gulf Medical University College of Pharmacy	Ajman, UAE
March 2018	-3 rd Regional Faculty Development Workshop	Abu Dhabi, UAE
	-Presentation at the APhA Annual Meeting: <ul style="list-style-type: none"> • ACPE Update 	Nashville, TN, USA
	-Workshops/Presentations at the Indonesian SMART Pharmacy Program Train-the-Trainer Workshop: <ul style="list-style-type: none"> • Innovative model to drive changes in pharmacy education and practice in Indonesia • CPD Key Principles and Commitment to Change • Needs-Based Education • Learning Styles • Pharmacists Portfolio and Learning Plan • Change Management 	Bali, Indonesia
April 2018		

	<p>-Workshops/Presentations at the Near East University Life-Long Learning for Academic Skills Development Seminar:</p> <ul style="list-style-type: none"> • Introduction to Life-Long Learning and Continuing Professional Development • Life-Long Learning Skills and Values • Learning Styles • Planning Learning in a SMART Way • Learning Portfolio <p>-Workshops/Presentations at the Life-Long Learning in Healthcare Course at Near East University:</p> <ul style="list-style-type: none"> • Introduction to Life-Long Learning and Continuing Professional Development • D.I.S.C. • Learning Portfolio • Learning Styles • Needs-Based Education • Planning Learning in a SMART Way • Life-Long Learning Skills and Values • Pillars and Foundations of Quality in Education • Commitment to Change <p>-Workshops/Presentations at the Indian Association of Colleges of Pharmacy Conference:</p> <ul style="list-style-type: none"> • Competencies for the Clinical Pharmacist • Pillars and foundation of educational quality • Which pillar of quality is most important and why? • Professional learning portfolio and Curriculum Vitae • Commitment to Change 	<p>Nicosia, Cyprus</p> <p>Hyderabad, India</p>
<p>May 2018</p>	<p>-Pre-Application Consultation and Presentation for Al-Zaytoonah University Faculty of Pharmacy, Al Mustansiriyah University Faculty of Pharmacy, and Al-Kitab University Faculty of Pharmacy</p> <p>-Workshops/Presentations at the Jordanian SMART Pharmacy Program Train-the-Trainer Workshop:</p> <ul style="list-style-type: none"> • Key elements of innovative education model • Introduction to CPD Key Principles and Commitment to Change • Needs-Based Education • Learning Styles • Pharmacists Portfolio and Learning Plan • Change Management <p>-Presentation at the 2018 EAFP Conference:</p> <ul style="list-style-type: none"> • Meeting the needs and expectations of patients <p>-Presentation at the World Health Professions Regulation Conference:</p> <ul style="list-style-type: none"> • Advancing learning to advance practice 	<p>Amman, Jordan</p> <p>Parma, Italy</p> <p>Geneva, Switzerland</p>

	-Meeting with Robert Tuala and Donatien Bakana from the Democratic Republic of Congo.	Chicago, IL, USA
June 2018	-Workshops/Presentations at the Turkey SMART Workshop: <ul style="list-style-type: none"> • Total quality management • Data collection and research: motivation and sustainable implementation • SMART Pharmacy: Where do we want to be? (World Café) 	Ankara, Turkey
	-Workshops/Presentations at the Oman SMART Pharmacy Program Train-the-Trainer Workshop: <ul style="list-style-type: none"> • Key elements of innovative education model • Introduction to CPD Key Principles and Commitment to Change • Needs-Based Education • Pillars and Foundations of Educational Quality • Learning Styles • Pharmacists Portfolio and Learning Plan • Change Management • Pharmacists' Patient Care Process 	Muscat, Oman
July 2018	-Workshops/Presentations at the Life-Long Learning in Pharmacy Conference: <ul style="list-style-type: none"> • Successfully engaging stakeholders • The Competency Framework for Educators: Is It Too Much to Ask? • What gets measured gets done: let's move beyond participation! 	Brisbane, Australia
	-Presentation at the AACP Annual Meeting: <ul style="list-style-type: none"> • CPD Section: What gets measured gets done 	Boston, MA, USA
August 2018	-Workshop/Presentation at the International Pharmaceutical Students Federation Conference: <ul style="list-style-type: none"> • SMART Masterclass: Dream until your dreams come true • Successfully engaging stakeholders 	Mendoza, Argentina
	-Pre-Application Consultation and Presentation at Future University in Egypt, Faculty of Pharmacy	Cairo, Egypt
September 2018	-Presentations at the 78 th FIP World Congress of Pharmacy and Pharmaceutical Sciences: <ul style="list-style-type: none"> • The CPD Debate: Features of an Inputs-Based System • Politics, advocacy and change in pharmacy profession: case studies with successful approaches to change • SMART Pharmacy Program Presentation • ISPAG Meeting • Quality Assurance Forum Presentations: <ul style="list-style-type: none"> ▪ FIP Education Initiatives 	Glasgow, Scotland

	<ul style="list-style-type: none"> ▪ History of Quality Assurance Work of FIP ▪ FIP Quality Assurance Framework and Policy Statement ▪ Nanjing Conference, Goals, Statements and Quality Assurance Workshop 	
	<p>-Workshops/Presentations at the Deans' Leadership Conclave:</p> <ul style="list-style-type: none"> • Objectives of the University Leadership Program • Deans' Professional and Personal Development • What Happened to My 100-Day Plan? • Engaging stakeholders in leading strategic change (workshop) • Stakeholder engagement matrix • Rogers Innovation Adoption Curve • D.I.S.C. • Competency Framework for Educators • Change Management 	Goa, India
October 2018	<p>-Presentation at the Pan American Conference on Pharmacy Education:</p> <ul style="list-style-type: none"> • Accreditation as a Mechanism for Assuring the Quality of Pharmacy Education 	Quito, Ecuador
	<p>-Workshops/Presentations at the Poland SMART Pharmacy Program Masterclass:</p> <ul style="list-style-type: none"> • Introduction to the SMART Pharmacy Program • What is the Time in the Pharmacy World Today? • D.I.S.C. • Continuing Professional Development: successful approach to learning • Needs-Based Education • Learning Styles • SMART Learning Plan • Change Management 	Warsaw, Poland
	<p>-Workshops/Presentations at the Armenia SMART Pharmacy Program Innovation Workshop:</p> <ul style="list-style-type: none"> • Introduction to the SMART Pharmacy Program • Continuing Professional Development • Needs-Based Education and Pillars and Foundations of Quality • Pharmacists Portfolio and Learning Plan • Change Management 	Yerevan, Armenia
	<p>-Continuing Professional Development Workshop at Touro University</p>	NY, NY, USA
	<p>-Presentation at the Global Conference on Clinical Pharmacy:</p> <ul style="list-style-type: none"> • Professional Education in Clinical Pharmacy Globally: Challenges and Opportunities 	Seattle, WA, USA
	<p>-Presentation at Qatar University:</p>	Doha, Qatar

	<ul style="list-style-type: none"> • Make no small plans <p>-Workshops/Presentations at the Qatar SMART Pharmacy Program Innovation Workshop:</p> <ul style="list-style-type: none"> • Introduction to the SMART Pharmacy Program • Continuing Professional Development • Needs-Based Education and Pillars and Foundations of Quality • Pharmacists Portfolio and Learning Plan • Change Management 	
November 2018	<p>-Presentation at the Turkey Pharmacy Conference:</p> <ul style="list-style-type: none"> • Pharmacists meeting the needs and expectations of patients <p>-Pre-Application Consultation and Presentation at Misr International University, Faculty of Pharmacy</p> <p>-2nd European Faculty Development Workshop</p> <p>-Workshops/Presentations at the Leadership Development Conclave, JSS Academy of Higher Education and Research:</p> <ul style="list-style-type: none"> • Where is our boat sailing to, captain? (World Café) • What is the time in the education world? • D.I.S.C. Personality Test • Change Management • Learning Styles and Life-Long Learning Skills • Competency Framework for Leaders <p>-New International Commissioner Orientation:</p> <ul style="list-style-type: none"> • Introduction to ACPE's International Services Program <p>-Pre-Application Consultation and Presentation at Lebanese International University, School of Pharmacy</p> <p>-Pre-Application Consultation and Presentation at Batterjee Medical College for Sciences and Technology, College of Pharmacy</p>	<p>Ankara, Turkey</p> <p>Cairo, Egypt</p> <p>Dubrovnik, Croatia</p> <p>Mysuru, India</p> <p>Chicago, IL, USA</p> <p>Beirut, Lebanon</p> <p>Jeddah, Saudi Arabia</p>
December 2018	<p>-ACCP Global SIG Webinar:</p> <ul style="list-style-type: none"> • FIP Global Framework for Quality Assurance of Pharmacy Education <p>-FIP Academic Section Webinar:</p> <ul style="list-style-type: none"> • Successfully Engaging Stakeholders to Achieve Needed and Desired Change <p>-Video presentation to Iraqi Deans of Pharmacy</p>	<p>Chicago, IL, USA</p> <p>Chicago, IL, USA</p> <p>Erbil, Iraq</p>
January 2019	<p>-Presentation at the Alliance for Continuing Education in the Health Professions</p> <ul style="list-style-type: none"> • What Gets Measured Gets Done: A SMART Approach to Lifelong Learning for Health Professionals 	<p>National Harbor, MD, USA</p>

***To view a visual representation of ACPE's Activities, click [here](#).**

THE ISP TEAM AT ACPE

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