# Table of Contents

What Is the Provider Web Tool? ................................................................. 1  
User Process ............................................................................................. 1  
  How Do I Get Started? ........................................................................... 1  
  How Long Does It Take? ....................................................................... 2  
  Logging In .............................................................................................. 2  
Activity Forms .......................................................................................... 3  
  Create A New Activity .......................................................................... 4  
    Start A New Activity ........................................................................... 4  
    Pending Activities ............................................................................. 16  
    Create Activity From Template ......................................................... 17  
  Edit An Existing Activity .................................................................... 18  
  Copy An Activity ................................................................................. 19  
  Batch Import Activities ...................................................................... 19  
  Search Existing Activities .................................................................. 20
What Is the Provider Web Tool?

ACPE has developed a system to aid in the collection of activity related information submitted from ACPE-accredited providers and redistribution to the Pharmacists’ Learning Assistance Network (P.L.A.N.). The Provider Web Tool houses all ACPE activities submitted by the provider and will generate a unique Universal Activity Number (UAN) for each submitted Activity Description Form (ADF). The UAN will be used on all promotional material and eventually submitted to CPE Monitor®, the ACPE credit processing system, to award ACPE credit to learners.

User Process

How Do I Get Started?

The Provider Web Tool has been designed to allow user access only once an organization has been accredited. The Continuing Education Administrator (CEA) will be assigned their own username and password by ACPE staff. That login credential is the same for both the Provider Web Tool and CPE Monitor®.

All users in the Provider Web Tool and CPE Monitor® are required to have their own username and password. ACPE does not allow the sharing of the same login among provider staff. ACPE requires documentation of all persons who have access to these tools in the event there is need to deactivate a user who still has access to sensitive credit information.

If the ACPE provider has staff who will be utilizing the Provider Web Tool and/or CPE Monitor®, the CEA or Supervisor should submit the following:

- Email ACPE staff at pwt@acpe-accredit.org requesting access for the user
- Please include the user’s name and email address
- ACPE will create a new user account and email the user their login credentials

If ACPE provider requires a user to be deactivated (i.e. the user is no longer with the organization, no longer working in the online tools, etc.), please email ACPE staff to request the deactivation of that user’s account. ACPE can create a list of current active users for the provider to review and determine who should be deactivated or remain active.
How Long Does It Take?

Please allow ACPE staff up to two business days to assign a new user login after receiving the request from the provider’s CEA or Supervisor.

Logging In

Once the user has obtained login credentials from ACPE, they can access the Provider Web Tool login page through the ACPE website at [https://www.acpe-accredit.org/continuing-education-provider-accreditation/](https://www.acpe-accredit.org/continuing-education-provider-accreditation/) or click here. Please enter the assigned provider ID (4 digits), user name and password to login.

To edit an assigned login credential, name, or email address, please click the **My Account** link in the upper-right corner of the homepage header to update this information.

Once logged in the Provider Web Tool homepage will appear. There are boxed question marks listed next to specific selections throughout the entire tool that provide additional guidance about those selections.

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**Monday evening, May 4th, ACPE released an updated Provider Web Tool (PWT). The updates include:**

1. Providers may select from eight topic designators (01-08). Topic designator (08) was recently added: Pain Management.
2. Enhanced REMS-RPC function: the attestation, REMS-RPC D, and reporting requirements are included.
3. The competencies for pharmacists and pharmacy technicians are further defined by hovering over the specific competency.
4. Inclusion of Auto-selection of Keyword function based on the CE activity title and learning objectives. Keywords will be automatically generated. Providers will have the ability to approve, change or add keywords, and rank the keywords based on relevance to the content of the activity.
5. Consolidated home study formats: webinar, print-based, teleconference, computer software; other.
6. Updated Live formats: Seminar (face to face), Webinar, Teleconference, Other.
7. “Cancel live activity date” is to cancel an individual date. If the entire activity is canceled, “Cancel Entire Activity” button has been added.
8. Updated terminology from Practice-based activity to Certificate Program. If a provider plans and conducts Certificate Programs, first the provider should input the knowledge and application components (KASs) of the Certificate Program in the Create an ADF section. Once completed, this Certificate Program Form should be completed. If the Certificate Program will include only one UAN, a Certificate Program form will be automatically generated. Each Certificate Program submission will create an ID: Provider ID-Year-Sequence Number (e.g. 0197-02-0001). CE credit for Certificate Programs will continue to be awarded via CEPE Monitor, Guidance as to how to award credit for completion of a Certificate Program will be forthcoming.
9. A more streamlined Provider Verification Form to make changes to the organization contact information, change/add CE Administrator and Second Contact information.
10. “Print Accreditation Certificate” allows providers to print their accreditation certificate.
11. “Joint Providership”, a function that will inform if the provider engages in Joint Providership relationships and the result will be posted in the Directory of Accredited Providers on the ACPE website.
12. ACPE and Plan Logos are available for download.

Thank you for your input and guidance! We hope that these updates will help streamline your activities. Please let us know if you have any questions or issues by emailing pwt@acpe-accredit.org.
Activity Forms

Providers are required to submit Activity Description Forms (ADF) to the Provider Web Tool at least 14 days prior to the initial release date of an activity. The Provider Web Tool allows the provider to enter information relevant to the activity, including the following:

- Release year
- Sequence number
- Learner designation (Pharmacists – P or Pharmacy Technicians – T)
- Title of the activity
- Learning objectives
- Topic designator
- Contact hours or Continuing Education Units (CEUs)
- Release and expiration dates
- Joint providership information
- Live dates/locations for live activities
- Live Format
- Home study format
- Receipt of grant support

ADFs are retained in a database accessible at all times by ACPE staff. Providers that produce CE content must review the material at least once every three years (or more frequently) if indicated by new scientific developments. If an ADF expires and the provider desires to continue the activity, the provider will need to assign a new UAN. This new UAN ensures that the provider reviewed the content for currency and accuracy and updated the content if necessary. Providers are required to update their forms as necessary and to monitor the submission of the forms on a regular basis to ensure compliance.

On the Provider Web Tool home page, the left-hand side contains a section titled Activity Forms. This section is designed for submitting new ADFs, editing an existing ADF and searching for an existing ADF.

All selections in this section are listed below:

- Create a New Activity
- Edit An Existing Activity
- Copy An Activity
- Batch Import Activities
- Search Existing Activities
Create a New Activity

Click Create A New Activity. Once you are on the main landing screen you will see three options:

- **Start A New Activity** is beginning a new ADF.
- **Pending Activities** are ADFs that have been saved for editing, but not yet submitted to the Provider Web Tool and a UAN has not been assigned.
- **Create Activity From Template** are ADF templates that have saved content and selections to be reused again to generate a new ADF and UAN.

**START A NEW ACTIVITY**

To create a new ADF and generate a new UAN, click Begin under **Start A New Activity**

An open ADF will show the following tabs: General, Learning Objectives, Keywords, Grant Support and a Format tab (this tab will default to Home Study Format). All tabs **must be completed** to successfully submit an ADF and generate a UAN. The selections made here on the General tab will populate in the final UAN.

There are five selections available in the task bar when working in an ADF:

- **Submit to ACPE**: Officially submit the ADF to the Provider Web Tool if all information is complete and accurate. Once submitted, a unique UAN will be generated for that specific ADF.
**Save, Submit Later** - Save any progress and come back at a later date to complete the ADF and submit. All work will be saved, and the ADF is not yet submitted to the Provider Web Tool and does not have an assigned UAN (you can retrieve this ADF in the Pending Existing Activities option)

**Save, Keep Editing** - Save throughout the editing process in real time.

**Cancel Entire Activity** - This option is to cancel already submitted ADFs that will no longer take place. Credit cannot be submitted against a cancelled ADF.

**Main Menu** - Sends the user back to ACPE’s homepage. Unless the Save, Submit Later button or Save, Keep Editing button has been pressed, just clicking the Main Menu page will not save any work.

### Add Activity

Please enter data into all tabs prior to clicking save. Please note that if you are making edits to an existing ADF, the fields in blue cannot be altered. If you need to change any of the fields in blue, please complete the Request Change in Activity form. If you have any questions, please contact ACPE.

![Image of Add Activity form]

- **Year Activity Is Being Released:**
- **Sequence Number (0001 - 9999):**
- **Title:**
- **Provider Activity ID:**
- **Target Audience:**
- **Topic Designator:**
- **Activity Type**
- **Certificate Program Number**
- **Regularly Scheduled Series**
- **Activity Format**
- **RDHS-IPC Funded**
- **Contact Hours**
- **Release Date**
- **Joint Providership**
- **Activity Status**
GENERAL TAB

- The Year will automatically populate to the current year.

- The sequence number is a unique identification number assigned to an individual ADF and will identify that course in the final UAN. The sequence number will stay the same if multiple target audiences or formats are selected and multiple UANs are generated.
  i. Click the green pound sign to see all available sequence numbers if you do not want to use the auto-populated next number in that field.

- Enter the correct title of the ADF.

- Select the target audience(s).
  i. If only one audience is selected, only one UAN will be generated.
  ii. If both Pharmacists and Pharmacy Technicians are selected, two UANs (with the same sequence number) will be generated, one UAN for each respective audience. “Other” does not generate a UAN, but those professions are required to be listed in the General tab field (e.g. MD, RN, PT, EMT, etc.).

- Select the correct topic designator that best fits this ADF.
  i. The topic designator number will populate in the final UAN.
  ii. Please be sure to select the correct designator, as an incorrectly-assigned topic designator may affect a learner’s licensure.

- Select the type of activity that best fits the ADF (either Knowledge, Application or Certificate).
  i. Each activity type has a specific credit amount requirement, so when indicating the amount of credit please ensure it is appropriate for the type of activity.
  ii. For additional guidance related to Knowledge, Application and certificate programs, please see Policy 2.0 in APCE’s Policies and Procedures.

- If this activity is a Regularly Scheduled Series (RSS), please select Yes.
  i. You will notice the only format option available is Live and the Live Dates/Locations tab will populate.
  ii. The expiration date of any RSS activity will default to one year from the release date and cannot be extended.
  iii. For additional guidance regarding RSS activities please review ACPE’s Tools and Resources web page.

- Select Activity Format. Each format you select will populate a tab associated with that format. The format will populate in the final UAN with either an H for Home study, an L for the Live format, or B for Both format (certificate activities).
i. **Home study format**: Enduring content that does **not** have live interaction between the speaker and audience. These activities are valid for a maximum three years, and any date between the 3 year release and expiration date is a valid date of participation to claim credit.

ii. **Live format**: Live interaction between the speaker and audience. While these activities are valid for a maximum three years, specific live dates and locations must be submitted and the learner can **only** claim credit on those specific live dates.

iii. **Home and Live format**: the **same** activity content is being conducted, but in two different formats. The first format (Live) is conducting the content at a live session with real-time speaker/audience interaction, and the second format (Home study) is a recording of that same live session posted as enduring content. Two UANs (same sequence number) will be generated if this selection is made. Learners attending the Home study session will receive Home study credit with the H-UAN, and the learners attending the live session will receive live credit with the L-UAN.

iv. **Both format**: this specific format is only assigned to certificate programs (what used to be called practice based programs) when the **Home and Live** format is selected. When the certificate radio button is selected, the system will automatically void the contact hour fields on the General tab and will move a contact hour field to the format tab(s). The provider can designate the exact contact hour amount in the upper right-hand corner of each format tab.

   ➢ If the activity format of **Home and Live** is selected for a certificate programs, a B (for “both”) will populate in the final UAN, indicating this activity requires both the home study portion and live portion to be completed for the learner to claim credit. Each format has different content and a different credit amount can be applied to each format tab to make a cumulative credit amount for the entire certificate-based activity. This is different than the **Home and Live format** for Application and Knowledge-based activities, where the **Home and Live format** is the same content, but created in two different formats and credit is designated on the General tab.

v. For additional guidance around Live, Home, and Both activity formats, please view Policy 5.0 in ACPE’s [Policies and Procedures](#).

- Indicate if the ADF is a REMS (Risk Evaluation and Mitigation Strategy)-RPC funded activity. For additional guidance and requirements around REMS-RPC funded activities, please review Policy 14.0 in ACPE’s [Policies and Procedures](#).

- Type in the correct contact hours to be awarded.
  i. In the first box, type in the number of contact hours (60 minutes = 1 contact hour). Tab over after entering in the contact hour amount and the Provider
Web Tool will convert the contact hour amount to Continuing Education Units (CEU’s). (Please note: 1 contact hour=0.1 CEU)

ii. Ensure the credit amount is appropriate for the selected activity type (Knowledge, Application, Certificate Programs).

- Select the release date of the activity. The release date is considered the date the ADF content is available to the public. By selecting a release date, the expiration date will default three years in the future. This expiration date can be shortened if desired (2 years, 1 year), but cannot be extended past 3 years. Once an ADF passes its expiration date, that ADF and UAN is no longer valid and credit cannot be submitted against that activity.

- Indicate if this activity has, or has not been jointly provided, with another organization. The Yes selection, the 9999 number will populate in the final UAN, indicating it is jointly provided. The No selection will populate a 0000 number in the UAN if directly provided through only the ACPE-accredited provider. For additional guidance around joint providerships please review Policy 3.0 of ACPE’s Policies and Procedures.

Please review all information on the General tab ensuring accuracy and click the next tab, Learning Objectives.
LEARNING OBJECTIVES
A learning objective box will appear for each audience previously selected on the General tab (Pharmacists, Pharmacy Technicians, Other).

Fill in the specific and measurable objectives for each audience(s). Objectives must be filled out for each indicated audience in order to submit an ADF. Please review all objectives and move on to the Keywords tab.
**KEYWORDS TAB**
The Keywords tab is a required field where the user selects certain keywords relating to applicable topics and/or drugs and devices specific to an ADF. At least one keyword must be selected. The auto-select feature will choose keywords based on the title and learning objectives. Once selected, you will have a chance to approve them.

Only if an ADF is a Regularly Scheduled Series (RSS) will the Keywords tab **not** populate, and the appropriate RSS topics will be indicated as Subjects in the Live Dates/Locations tab, which are required to be completed.

**Add Activity**
The next screen is an example of an ADF that has been created as an RSS, where the Keywords tab is missing but in its place are Subject fields next to each RSS live date indicating that session’s topic:
GRANT SUPPORT TAB
Please indicate if this ADF has received any type of grant support.

- If Yes, a second set of questions will appear requesting additional information.
- If No, there are no other fields to complete.
- If Pending, please return to this Grant Support tab prior to the release of the activity and change this selection to either Yes and fill out the additional questions or No once that grant support information is known. Please ensure this information is correct and move on to the Format tabs.
FORMAT TABS
Depending on the activity format selected on the General page, a Home Study Format tab will populate if the Home radio button is selected. A Live Dates/Locations tab will populate if only the Live radio button is selected. Both format tabs will populate if the Home and Live button is selected:

Home Study Format:
- Select if the final Home study UAN should be advertised in the P.L.A.N. tool
- Indicate the format(s) associated with this Home study
- If an ADF has already been submitted to the Provider Web Tool as a Home study format but due to scheduling, etc. that format will no longer be used, there is a cancellation button. Credit cannot be submitted against the Home study UAN for an ADF once that format is cancelled.
Live Dates/Locations Format:

- Live format ADFs are required to have specific live dates and locations, as this format is happening in real time with live interaction with faculty. Credit will be submitted against the specific live dates entered in this Live Dates/Locations tab. CPE Monitor® validates the live dates in this tab when processing the Date of Participation for any live credit. CPE Monitor® does not process the release date on the General tab.
- Click Add Dates/Locations to add a new live date and indicate what date the live activity is physically occurring. Add the type of live format, live participation date, state and city/URL/channel/phone number (if a live webinar, live teleconference, etc.)
- To remove a date that was just added in error, click Remove Last Entry or Remove All Entries for multiple incorrect dates.
- To upload multiple live dates/locations if all are already known, click on Upload Multiple Dates/Locations. A template spreadsheet is provided in this selection for the user to manually enter all live dates/locations and upload those dates all at once to this tab. After live dates are uploaded, click Submit to ACPE to ensure submission.
- Indicate if the Live format UAN should be listed in the P.L.A.N. tool
- In the event a live date needs to be cancelled (speaker rescheduled, etc.) please click the Cancel button. Once cancelled, credit cannot be submitted against that live date of participation to CPE Monitor®.
  - If a live date is cancelled, the listing will not disappear. It will remain listed with a cancelled status.
Certificate Program Formats:

- If an ADF is a certificate program, the provider will need to designate the exact amount of credit for the desired format in the upper right hand corner of each format tab. Contact hours cannot be entered on the General tab.
- If Home and Live are selected for a certificate activity, both a Home study format tab and Live format tab will populate and the specific credit for each format will need to be entered in each format tab. The learner will need to complete both formats in order to receive credit, and content will be different for each format.

Once all information has been successfully added to all ADF tabs, please review for accuracy. If the ADF is ready to be submitted, click Submit to ACPE. The next screen will show a generated UAN specific to just that ADF and the ADF is now considered final. If any fields were not correctly completed, the system will stop the submission of the ADF and inform the user of the invalid fields with an itemized bulleted list. Those specific fields will need to be amended and the user can attempt to submit the ADF again. Users can click HOME on the upper-right header bar to get back to the Home page of the Provider Web Tool.
**PENDING ACTIVITIES**

To edit a new, but not yet submitted ADF, click the Create a New Activity selection under Activity Forms on the HOME page:

- Select the desired ADF in the *Pending Activities* queue and click Edit.
- The ADF will open showing all tabs and the user can continue editing where they last saved their progress.
- Once all desired changes have been made and the ADF is ready to be submitted, click Update Activity. This will save all edits made and will submit the ADF to ACPE. A UAN will be generated and the ADF will be officially submitted.
CREATE ACTIVITY FROM TEMPLATE

If a provider conducts activities that consistently share some of the same information (e.g. same date, location, format), an ADF template can be created and saved for repeated use with the ability of updating some content (title, objectives, contact hours). The template feature of the Provider Web Tool is designed to help speed the submission of future activities by setting up basic data items common to all activities and saving them as a template. When loading a template these items will be automatically populated on the form and will just need to be finalized before submitting or saving as an activity.

To access existing ADF templates or create a new template, click Create A New Activity on the Provider Web Tool home page. Under the Create Activity From Template are 3 options:

- **Add Template** - a user can create and save a brand new ADF template.
  - The user will fill out all ADF tabs, but upon submission of the finished ADF it creates a template and does not submit the ADF to the Provider Web Tool nor creates a UAN. Once created, a template cannot be edited. If changes are required, a new template will need to be added with those changes.

- **Create Activity From Template** - the user can submit an existing template to the Provider Web Tool as an official ADF and a UAN will be generated.
  - Once an ADF template is saved, the user can select from the drop down menu which template will be submitted as an ADF
  - A pop up window will request the use of a new sequence number
  - The template will then be an active ADF and the user can edit and update content on the desired tabs.
  - Once complete, click Submit to ACPE and the edited template will now be a submitted ADF with its own UAN.

- **Remove Template** - delete a template that is no longer needed. Select the desired template from the drop down list and click Remove Template.
Edit An Existing Activity

This option is for editing existing ADFs that have already been submitted to the Provider Web Tool and have existing UANs. Providers must submit all activities to the Provider Web Tool at least 14 days in advance of the release date of the activity, but providers can still edit submitted ADFs through the release date itself.

However, once the release date on the General tab has passed, the provider will be blocked from making any retroactive changes (adding past dates, changing topic designator, title, etc.) to the ADF. For Live format activities, future live dates can be added that have not yet taken place.

- Click Edit An Existing Activity.
- Type in the UAN to search for the submitted ADF that needs to be edited, or search in the additional fields provided.
- Click the pencil and paper icon to the left of the desired UAN to open it.
- All ADF tabs will open up and the user can edit as needed.
- Click Submit to ACPE to save changes.
**Copy An Existing Activity**

If an ADF has expired (meaning the expiration date of the ADF has passed and the UAN is no longer valid), but the same content is being offered again and needs to be renewed, use this function to copy over the same ADF information (objectives, topic designators, format) to a new ADF. The year, release date and sequence number will need to be updated.

- Click Copy An Existing Activity.
- Search for the expired UAN(s) whose content needs to be copied.
- Click the pencil and paper icon next to the UAN to open up the expired activity and update the content.
- Update the Year, Release Date, Expiration Date, Live dates/Locations (if applicable), Home study link (if applicable), etc.
- When the Year is updated to the current year, the next available sequence number in that selected Year will be used.
- Click Save Copied Activity and the new ADF will be submitted and generate a new UAN.

**Batch Import Activities**

This feature allows a user to upload multiple UANs using one file submission. The Provider Web Tool will create multiple ADFs/UANs from the submitted TXT file data.

- Click Batch Import Activities.
- Click “Download tab-delimited activity file template” spreadsheet.
- Fill in each column with the appropriate data. Each row is one ADF. Most columns have drop down menus to select specific values.
- Each row needs its’ own provider activity ID specific to that ADF.
- A specific sequence number can be submitted, otherwise leave this field blank to let the Provider Web Tool auto-populate each ADF with the next available sequence number.
- If a live activity or RSS have multiple live dates, copy the current row and paste under the existing. Keep the provider activity ID and all other information the same, except change the live date to the next correct date. Users can also submit just the first live date in this field, and after submission use the “Upload Multiple Dates/Locations” import option under the Live Dates/Locations tab once the ADF has been generated to submit the remaining live dates.
- Please select one Keyword. Additional keywords can be added once the ADF has been generated in the “Keywords” tab.
- Once all fields are complete, save the spreadsheet. Convert the spreadsheet to “Text (Tab delimited)” format and save.
- Please upload the TXT format to the “File to Upload” Browse field.
- Click Upload & Validate File. If there are any errors, please review and correct the file and upload again.
- If all information is correct, a confirmation will appear that all ADFs have successfully been created and a generated report will identify each submitted UAN.
Search Existing Activities

This option is to open a submitted ADF and review the content or UAN list.

- Search for the desired UAN(s)
- In the search results there is a print option to print/export just the UAN(s) in a list. To open and print just one ADF itself, click the pencil and paper icon next to the desired UAN to open up the ADF content.
- A second screen will appear with the ADF information. This ADF can be saved as a PDF, EXL file, etc. and saved as needed. **If this second screen does not appear, check your browser settings**