

# CPE Monitor: Mid-Year Update

CPE Monitor®



## ACPE Staff

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# What have we done?

The CE team has hosted a series of webinars since October of 2020 that covered:

## **1. CPE Monitor update and error rates**

- Overview of how CPE Monitor works, credit submission, policies and procedures, common errors and how to avoid them.
- Worked with providers to mitigate errors

## **2. Jointly Accredited Providers office hours**

- Overview of credit submission, CE activity creation, common errors and how to avoid them

## **3. ACPE Accredited Providers office hours**

- Overview of technology platforms, credit submission, common errors and how to avoid them.

## **4. Web Service Integration**

- Overview of each type of web service that is available for credit submission

The webinars can be found [here](#)



# What have we done?

## 5. **1-on-1 meetings**

- We held meetings with providers to come up with an efficient and effective plan to lower error rates.

## 6. **Implemented ePID Validation for providers using web services**

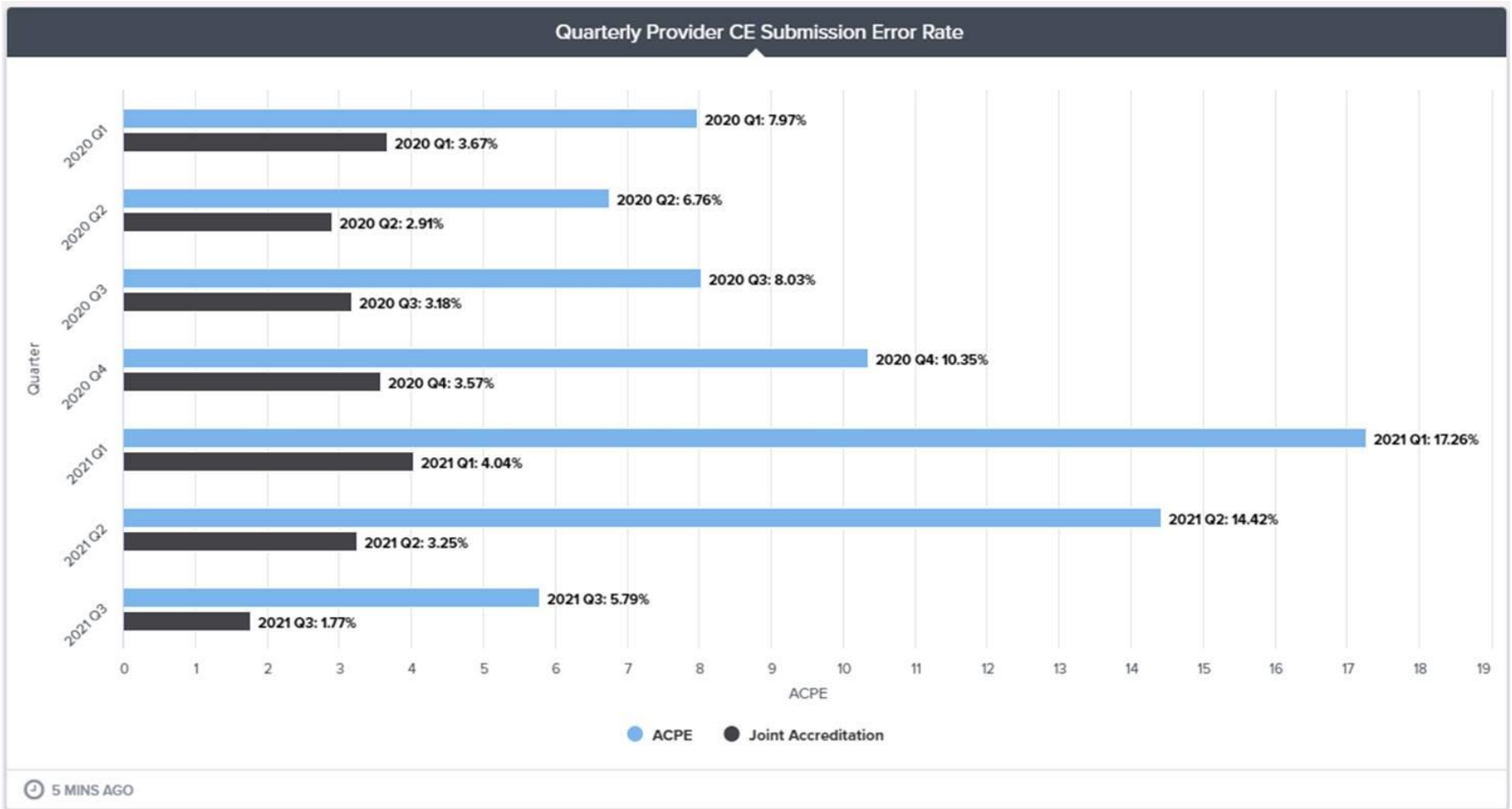
- [ePID Validation Information](#)

## 7. **Updated CPE Monitor Dashboard**

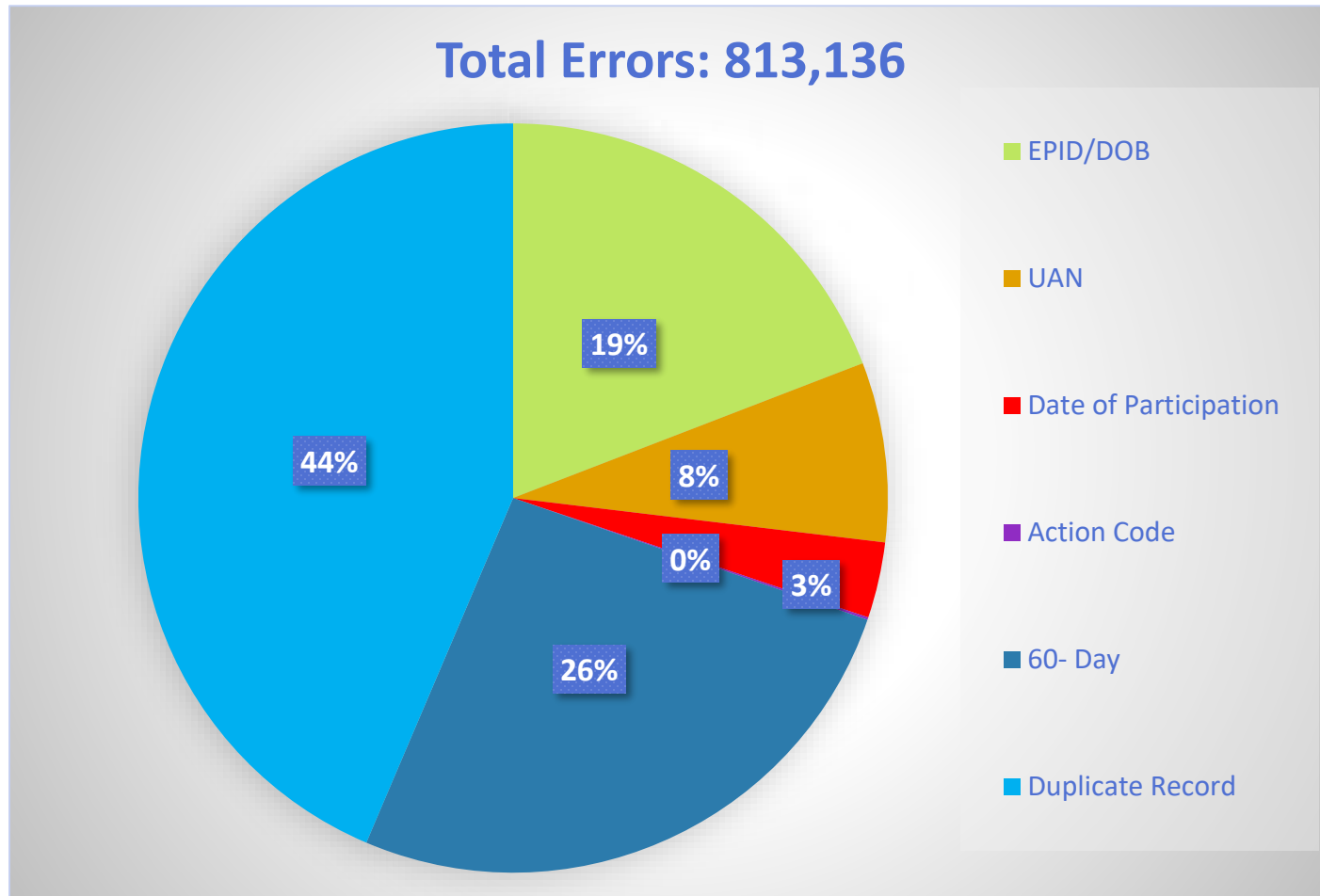
- We now show error rates and error types.



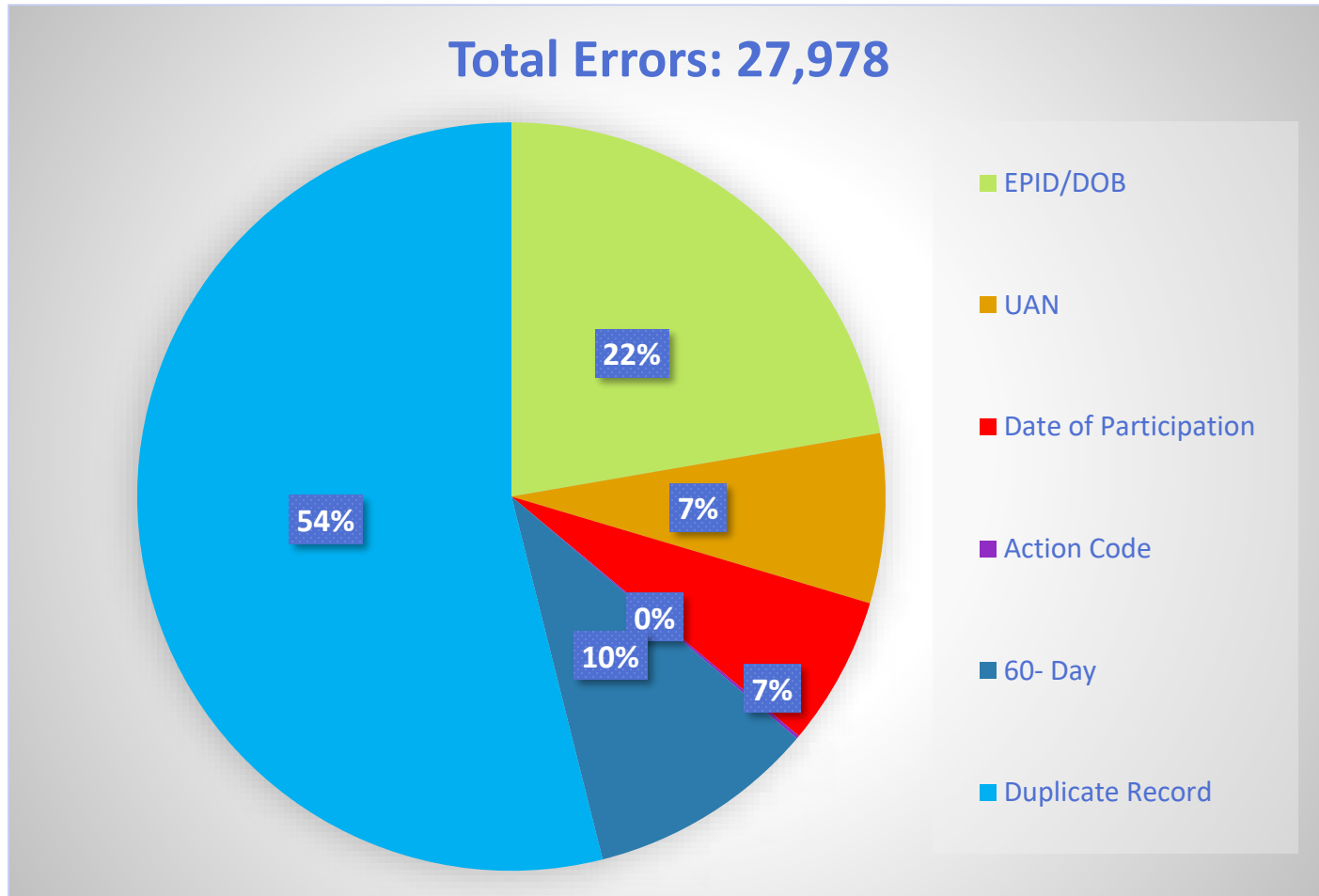
# Quarterly Provider CE Submission Error Rate



## Error Rates by Type: Quarter 2



# Error Rates by Type: Current Quarter



# CPE Monitor - Platform Enhancements

Tracking of  
Submission Error  
Rates by Quarter – A  
snapshot into types  
of errors occurring



## Submission Error Rates

	Current Quarter	Previous Quarter
Quarter:	2021 - Q3	2021 - Q2
Total Errors:	11,907	310,490
Error Rate:	3.70%	10.50%
# EPID Errors:	7,092	220,691
# UAN Errors:	2,391	89,376
# Participation Date Errors:	2,186	37,707
# Action Code Errors:	43	1,198
# 60 Day Submission Errors:	3,372	301,335
# of Duplicates Submitted:	17,614	502,623

# New CPE Monitor Logo

We (NABP) have developed marketing assets for use by ACPE-accredited providers wishing to market their participation in the CPE Monitor program in promotional, advertising, instructional, and/or reference materials. ACPE-accredited providers may use the CPE Monitor logo in a variety of printed and electronic materials. Below is a listing of approved uses:

- Provider website
  - Printed promotional materials such as brochures
  - Printed patient educational materials
  - Newsletters
  - Exhibition booth(s) and materials
  - Advertisements
  - Video promotion B-roll footage
  - Newspapers and magazines
  - Educational presentations
- 
- [New Logo Guidelines](#)
  - [More information regarding the new logo](#)
  - Contact the NABP Marketing Department at [marketing@nabp.pharmacy](mailto:marketing@nabp.pharmacy) if you have any questions



# Provider Web Tool Changes (Planned for Q3)

## Revised Definition for Topic Designator 04:

**Pharmacy Administration** - activities that address topics relevant to the practice of pharmacy that include the economic, legal, administrative and managerial aspects of pharmacy practice and health care.

## 99: Additional Topic Areas:

Activities related to topics relevant to the practice of pharmacy not included in the classifications of the topic designators 01-08.

**In addition, ACPE accredited providers will be asked in the Provider Web Tool the following questions:**

1. Is this activity intended to meet a specific state regulatory requirement?

Yes/No

If yes a drop down menu of states is available for providers to select.

2. Is this activity intended to meet specific board certification requirement?

Yes/No

If yes, a drop down menu of certifications is available for providers to select.



## Provider Web Tool Changes (Planned for Q3)

Does the content of the CE activity address the following (these areas would be TAGS that would be sent to NABP to be included in the transcript):

- Child Abuse Prevention
- Collaborative Practice
- Contraception
- Cultural Competency
- Diversity, Equity, Inclusion (including bias)
- Lesbian, gay, bisexual, transgender and queer or questioning (LGBTQ)
- Human Trafficking
- Mental Health Awareness
- Nicotine Replacement
- Pharmacist Prescriptive Authority
- Sexual Harassment



# Who to Contact

1. Learner needing help with their eProfile
  - Contact NABP
  - [help@nabp.pharmacy](mailto:help@nabp.pharmacy)
  - 847-391-4406
2. Learner's CPE credit is missing
  - Contact the provider
  - [ACPE Accredited Providers](#)
  - [Jointly Accredited Providers](#)
3. Providers with questions
  - Contact ACPE
  - [cpemonitor@acpe-accredit.org](mailto:cpemonitor@acpe-accredit.org)
  - [pwt@acpe-accredit.org](mailto:pwt@acpe-accredit.org)
  - Main Line: 312-664-3575

